

JoomlaX Razorpay for Joomla

Documentation · version 1.0.7

Razorpay - HikaShop · Razorpay - Phoca Cart · Razorpay - JoomShopping · Razorpay - J2Commerce
· Razorpay - All Shops Bundle

Razorpay - HikaShop

Version 1.0.7 · by JoomlaX · GNU/GPL v2 or later

Razorpay - HikaShop adds Razorpay payments to your HikaShop store on Joomla. Your customers pay with UPI, cards, netbanking, wallets, EMI or Pay Later, whichever methods are switched on in your Razorpay account. Every payment is checked on your server before the order is marked as paid.

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Overview

Features

- **Razorpay Standard Checkout** inside your HikaShop checkout: UPI (QR code, UPI ID and UPI apps), credit and debit cards, netbanking, wallets, and EMI / Pay Later when enabled on your Razorpay account.
- **Server-side verification:** the Razorpay signature, amount and currency are checked on your server. An order is never marked paid on the browser's word alone.
- **Webhooks** for `payment.captured`, `order.paid`, `payment.failed` and `refund.processed`, with signature checks and protection against duplicates. Orders are updated even when the customer closes the browser or a UPI payment confirms late.
- **Mobile-friendly:** on phones and tablets the plugin uses Razorpay's redirect checkout, so bank and 3-D Secure pages aren't blocked as pop-ups.
- **Full and partial refunds** from HikaShop, recorded in the order history.
- **Separate test and live keys** with a one-click mode switch.
- **Your choice of order statuses** for paid, failed and refunded payments.
- **Logs with automatic redaction:** keys, secrets and card numbers are never written to the log.
- **Native Joomla code:** runs on Joomla 4.4, 5 or 6 without the backward-compatibility plugin.
- **Fully translatable:** all texts are language strings.

Requirements

Joomla	Joomla 4.4, 5 or 6
PHP	PHP 8.1 or newer, with the cURL and OpenSSL extensions
Shop	HikaShop Starter, Essential or Business (tested with HikaShop 6.7.0)
Currency	INR. Other currencies only if International Payments is enabled on your Razorpay account.
Razorpay	A Razorpay account (free to open; Razorpay charges its own transaction fees)

Website	HTTPS is strongly recommended. Webhooks need a domain verified in Razorpay (see Webhooks).
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Razorpay account and API keys

1. Create a Razorpay account

1. Sign up at razorpay.com with your business email and mobile number.
2. You can use **Test Mode** straight away, with no KYC.
3. To take real money, finish **activation (KYC)** in the Dashboard: business type, PAN, bank account, GSTIN if you have one, and your **website URL**. Razorpay reviews your website, so it should show your products, prices, contact details and policies (terms, privacy, refund and shipping).

2. Generate test keys

1. In the Razorpay Dashboard, switch to **Test Mode** with the toggle at the top.
2. Go to **Account & Settings → API Keys** (on older dashboards, **Settings → API Keys**) and click **Generate Test Key**.
3. Copy the **Key ID** (starts with `rzp_test_`) and the **Key Secret**. Razorpay shows the secret **only once**. Save it somewhere safe, or regenerate the key if you lose it.

3. Generate live keys

After your account is activated, switch to **Live Mode** and generate a key there the same way. Live Key IDs start with `rzp_live_`.

Keep your Key Secret and webhook secrets private. Never email them, paste them into chat or support tickets, or put them in screenshots. If a secret leaks, regenerate it in the Razorpay Dashboard and update the plugin.

Installation

1. Download

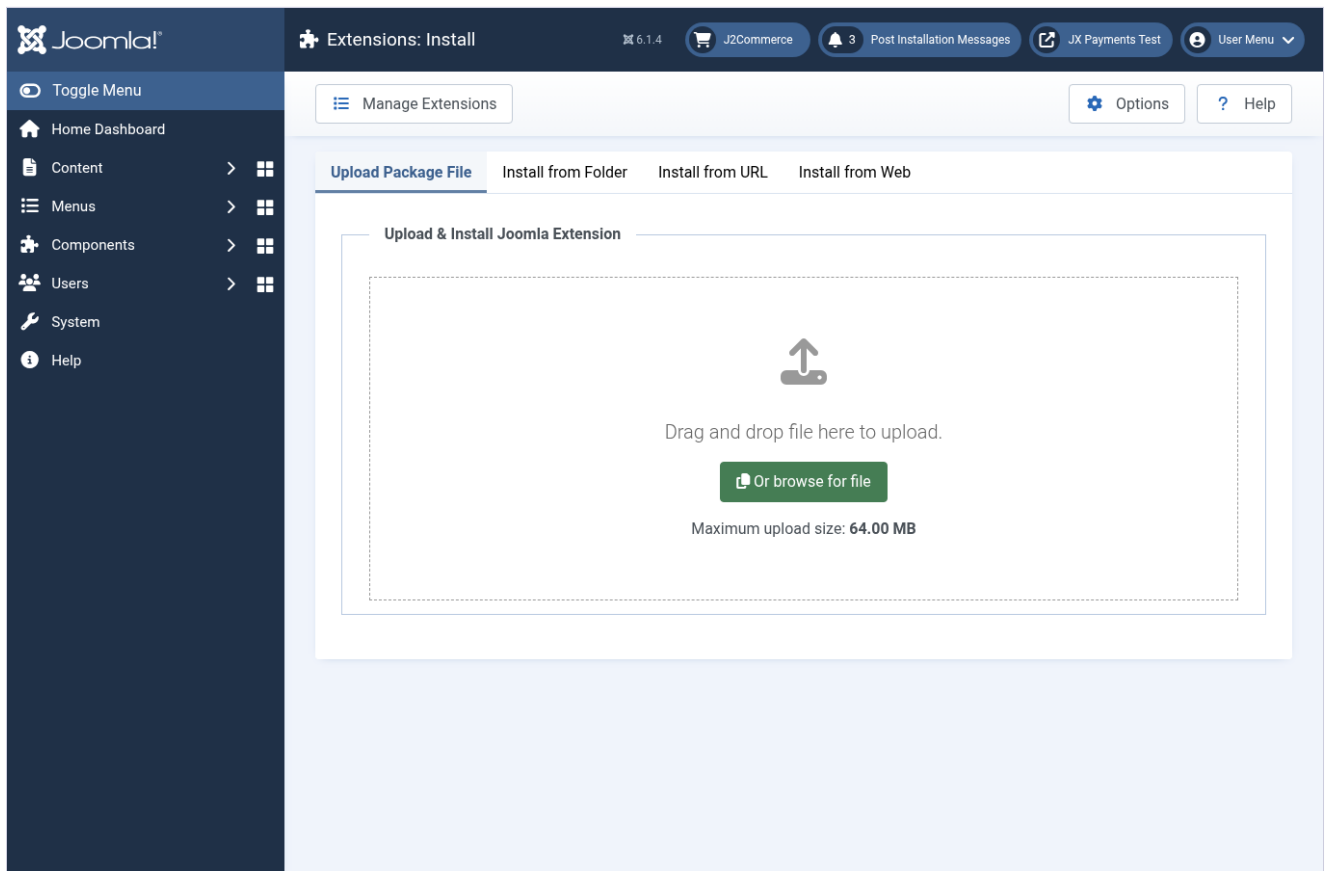
Log in to your account on joomlax.com and download **Razorpay - HikaShop**. The file is called `Razorpay_HikaShop_UNZIP.zip`.

Unzip it first. `Razorpay_HikaShop_UNZIP.zip` contains the installable package `pkg_razorpaycheckout_hikashop_1.0.7.zip` plus `CHANGELOG.txt` and `ReadMe.txt`. Install the inner `pkg_...` file. If you upload the outer `_UNZIP` file, Joomla reports that it can't find an installable package.

2. Install in Joomla

1. Go to **System → Install → Extensions**.

2. Drag pkg_razorpaycheckout_hikashop_1.0.7.zip onto the **Upload Package File** tab, or browse to it.
3. Joomla shows Installation of the package was successful.



The package installs: - **Razorpay Checkout Core** (library lib_razorpaycheckout), the shared payment engine. - **System - Razorpay Checkout Relay** (system plugin), which handles the signed return link for mobile redirect checkout. Keep it enabled. - The HikaShop connector itself.

You can check them under **System → Manage → Extensions** by searching for razorpay:

Joomla!

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JX Payments Test

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11/11 Columns

☐	Status	Name	Location	Type	Version	Date	Author	Folder	Locked	Package ID	ID
☐		FILE_RAZORPAYCHECKOUT_JSHOPPING	Site	File	1.0.7	2026-10-16	JoomlaX	N/A	No	404	401
☐		Razorpay - All Shops Bundle	Site	Package	1.0.7	2026-10-17	JoomlaX	N/A	No		404
☐		Razorpay - HikaShop	Site	Plugin	1.0.7	2026-10-16	JoomlaX	hikashoppayment	No	404	397
☐		Razorpay - HikaShop	Site	Package	1.0.7	2026-10-17	JoomlaX	N/A	No		398
☐		Razorpay - J2Commerce	Site	Plugin	1.0.7	2026-10-16	JoomlaX	j2commerce	No	404	403
☐		Razorpay - JoomShopping (admin)	Site	Plugin	1.0.7	2026-10-16	JoomlaX	jshoppingadmin	No	404	402
☐		Razorpay - Phoca Cart	Site	Plugin	1.0.7	2026-10-16	JoomlaX	pcp	No	404	400
☐		Razorpay Checkout Core	Site	Library	1.0.7	2026-10-16	JoomlaX	N/A	No	404	399
☐		System - Razorpay Checkout Relay	Site	Plugin	1.0.7	2026-10-16	JoomlaX	system	No	404	396

1 - 9 / 9 items

You can install it next to other JoomlaX Razorpay products on the same site. They share the library and relay plugin, and uninstalling one product keeps whatever another product still uses.

3. Enter your download key for updates

Updates arrive through Joomla's normal update system, but only after you enter your JoomlaX **download key** (Joomla calls it the `dlid`):

1. Copy your download key from your joomlax.com account.
2. Go to **System → Update → Update Sites** and search for razorpay.
3. Open the **Razorpay - HikaShop updates** entry (RazorpayHikaShop). Rows marked The Download Key is missing need the key.
4. Paste the key into the **Download Key** field and save.
5. New versions then appear in **System → Update → Extensions**.

Update Sites

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7/7 Columns

	Status	Update Site	Name	Location	Type	Folder	ID
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml Download key missing The Download Key is missing	FILE_RAZORPAYCHECKOUT_JS SHOPPING	Site	File	N/A	18
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml The Download Key is missing	Razorpay - All Shops Bundle	Site	Package	N/A	18
☐		Razorpay - HikaShop updates https://updates.joomla.com/RazorpayHikaShop/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Plugin	hikashoppayment	17
☐		Razorpay - HikaShop updates https://updates.joomla.com/RazorpayHikaShop/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Package	N/A	17
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Plugin	hikashoppayment	18

The extension keeps working when your subscription ends; you just stop getting updates.

Configure the payment method in HikaShop

- Go to **Components** → **HikaShop** → **System** → **Payment methods**.
- Click **New** and choose **Razorpay - HikaShop**. (After a fresh install you may already see a method called Razorpay (UPI, cards, netbanking); open that one instead of creating a second.)
- On the left, give the method a **Name** your customers will see (for example Razorpay (UPI, cards, netbanking)) and an optional **Description**.
- On the right, set **Published** to Yes. Use the HikaShop **Restrictions** (zone, currency, minimum/maximum price) only if you need them.
- Fill in the **Specific configuration** block as described below and click **Save & Close**.

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#	☐	Name	Price	Restrictions	Type	Order	☐	Delete	Published
1	☐	Razorpay (UPI, cards, netbanking)			Razorpay - HikaShop	₹	1		

Display #

20

Need more payment methods?
Browse payment plugins on the HikaShop marketplace: Stripe, Mollie, Square, Revolut, Worldline and more.

Browse Payment PluginsRequest a Plugin

HikaShop Starter 6.7.0, Joomla!® Online Store Component

Settings

Plugin: razorpaycheckout

JX Payments Test

Save & Close

Save

Cancel

? Help

SystemProductsCustomersOrdersDisplayDocumentation

MAIN INFORMATION

NameRazorpay (UPI, cards, netbanking)

Aliasrazorpay

Description

EditInsertViewFormatTableTools

CMS ContentCMS ContentBBIUUndoRedoListMore

Pay securely with Razorpay

p4 words

Toggle Editor

Razorpay settings

SPECIFIC CONFIGURATION

ModeTest (sandbox)

Test Key IDrzp_test_XXXXXXXXXXXXXX

Test Key Secretdummysecretvalue

Test Webhook Secretdummysecretvalue

Live Key IDrzp_live_XXXXXXXXXXXXXX

Live Key Secretdummysecretvalue

Live Webhook Secretdummysecretvalue

Accepted currencies (INR always; add e.g. USD,EUR if International payments are enabled)INR

Name shown in Razorpay windowMy India Store

Razorpay window colour (#hex)#1819ED

Open Razorpay window automaticallyYesNo

Full refund when order status is set to the refunded statusYesNo

DebugYesNo

Invalid statuscancelled

Pending statusCreated

Verified statusConfirmed

Refunded statusrefunded

GENERIC CONFIGURATION

PublishedYesNo

Images+

Price0.00000€ EUR

Percentage0%

Tax categoryNone

RESTRICTIONS

ZoneNone x

Shipping method

Currency

Minimum price

Maximum price

With taxYesNo

Minimum quantity

Maximum quantity

Minimum weightkg

Maximum weight

Minimum volumem

Maximum volume

Post code RegEx

Prefix

Minimum post code

Maximum post code

Suffix

ACCESS LEVEL

Available in HikaShop Business

HikaShop Starter 6.7.0, Joomla!® Online Store Component

The screenshot uses dummy keys (`rzp_test_XXXXXXXXXXXXXX`). Never share screenshots that show your real keys.

Setting	What it does
Mode	Test (sandbox) or Live. Only the keys for the selected mode are used. New methods start in Test mode.
Test Key ID	Your rzp_test_... Key ID.
Test Key Secret	The secret shown when you generated the test key.
Test Webhook Secret	The secret you typed when creating the test-mode webhook in Razorpay (see Webhooks).
Live Key ID	Your rzp_live_... Key ID.
Live Key Secret	The live key secret.
Live Webhook Secret	The secret of the live-mode webhook.
Accepted currencies	Comma-separated currency codes. INR is always accepted. Add others (e.g. USD, EUR, GBP) only if International Payments is enabled on your Razorpay account. If the cart currency isn't in this list, Razorpay isn't offered at checkout. Default: INR.
Name shown in Razorpay window	Your store name as shown at the top of the Razorpay payment window. Leave empty to use Razorpay's default.
Razorpay window colour	The accent colour of the Razorpay window, as a hex code. Default: #1819ED.
Open Razorpay window automatically	Yes (default): the Razorpay window opens as soon as the payment page loads. No: the customer sees a Pay now with Razorpay button and clicks it.
Full refund when order status is set to the refunded status	Yes: changing an order to the Refunded status in HikaShop refunds the full remaining amount in Razorpay automatically. Default: No.
Debug	Yes writes extra detail to the log file. Keep it off on a live store unless you are troubleshooting.
Invalid status	Order status used when a payment fails or is cancelled. Default: cancelled.
Pending status	Status of a new order while the customer is paying. Default: created.
Verified status	Status after a payment is verified. Default: confirmed.
Refunded status	Status used after a full refund, and the trigger for the automatic refund option above. Default: refunded.

HikaShop shows the key fields as plain text boxes. Treat this screen as confidential and don't share screenshots of it.

The webhook URL for HikaShop isn't printed on this screen; use the one in the Webhooks section of this guide.

Test mode and live mode

	Test mode	Live mode
Keys	rzp_test_...	rzp_live_...

	Test mode	Live mode
Money	None; payments are simulated	Real payments
Webhook	Created in the Dashboard under Test Mode , with its own secret	Created under Live Mode , with its own secret
Admin	Payments show a yellow TEST badge on the order	No badge

Testing your store: 1. Set **Mode** to Test (sandbox), enter your test keys and save. 2. Place an order on your store and pay with Razorpay's test methods: in test mode, UPI and netbanking show a Success / Failure choice, and Razorpay publishes test card numbers in its documentation. 3. Check that the order moves to your paid status, and try a refund.

Going live: 1. Finish Razorpay activation and generate live keys. 2. Enter the **Live Key ID**, **Live Key Secret** and (after creating the live webhook) **Live Webhook Secret**. 3. Set **Mode** to Live and save. 4. Make one small real payment, check the order, then refund it.

Test and live keys are stored separately, so you can switch back to test mode at any time without retyping anything. Test-mode orders can't be confirmed by live webhooks, and live-mode orders can't be confirmed by test webhooks.

Webhooks

Webhooks let Razorpay tell your store directly that a payment was captured, failed or refunded. Without them, an order is confirmed only when the customer's browser comes back to your site. With them, the order is updated even if the customer closes the tab, loses the connection, or approves a UPI request minutes later. Webhooks are also how refunds made in the Razorpay Dashboard reach HikaShop.

Razorpay requires a verified domain for webhooks. Razorpay only lets you add webhooks for a website domain that's verified on your Razorpay account (Dashboard → Account & Settings → Business website details). Until then, payments still work and are confirmed when the customer returns to your site, but closed-browser recovery and dashboard refunds won't sync. Webhooks also can't reach localhost or a staging site behind a password.

Webhook URL for HikaShop

```
https://YOUR-SITE/index.php?option=com_hikashop&ctrl=checkout&task=notify&notif_payment=razorpaycheckout&tmpl=component
```

Replace YOUR-SITE with your domain, including any sub-folder Joomla is installed in, e.g. `https://www.example.in/shop`.

Add the webhook in Razorpay

1. Log in to the Razorpay Dashboard and select **Test Mode** or **Live Mode** at the top. Webhooks are separate for each mode, so add one in each.

2. Go to **Account & Settings → Webhooks** (on older dashboards, **Settings → Webhooks**) and click **Add New Webhook**.
3. **Webhook URL:** paste the URL above.
4. **Secret:** type a long random string, and keep a copy of it.
5. **Alert email:** your email, so Razorpay can warn you if the webhook keeps failing.
6. **Active events:** tick these four:
 7. `payment.captured`
 8. `payment.failed`
 9. `order.paid`
 10. `refund.processed`
11. Click **Create Webhook**.
12. In HikaShop, paste the same secret into **Test Webhook Secret** (for the test-mode webhook) or **Live Webhook Secret** (for the live one), and save.

The help text on the settings screen lists three events. `order.paid` is also supported and harmless to tick: it's treated the same as `payment.captured`, and duplicates are ignored.

How the plugin handles webhooks: each request's `X-Razorpay-Signature` is checked against your webhook secret. Requests with a missing or wrong signature get HTTP 400 and are logged as Webhook rejected. Each event is applied only once, so retries from Razorpay can't change an order twice. Events meant for a different shop on the same site (for example a JoomShopping payment reaching the Phoca Cart URL) are ignored.

The customer checkout experience

Desktop

1. The customer chooses **Razorpay (UPI, cards, netbanking)** at the payment step and places the order.
2. The order is created in HikaShop with your pending status, and the Razorpay window opens. If **Open Razorpay window automatically** is No, the customer clicks **Pay now with Razorpay**.
3. The customer pays by UPI (scanning the QR code or entering a UPI ID), card, netbanking or wallet.
4. Your server verifies the payment and the customer lands on HikaShop's thank-you page. The order now has your paid status.

If the customer closes the window, they see Payment window closed. Click Pay now to try again. and can try again or cancel.

CASSIOPEIA

You are here: [Home](#)



Billing address



Asha Test
1 MG Road
560001 Bengaluru Andaman and Nicobar Islands
India
Telephone: 9999999999



[+ New](#)

Main Menu



[Home](#)

Login Form



Hi Admin Test,

[Log out](#)

Payment method

☒ Razorpay (UPI, cards, netbanking)

Pay securely with Razorpay

Enter your coupon

[Add](#)

Image	Name	Unit price	Quantity	Total price
	JX Test Ebook	₹499.00	3	₹1,497.00
	JX Test Course	₹1,250.50	2	₹2,501.00
Total				₹3,998.00

You chose the payment method: Razorpay (UPI, cards, netbanking)

[Finish](#)

[HikaShop, Joomla!® Online Store Component](#)

JX Payments Test

Price Summary

₹1,250.50

Using as
admin@example.test

UPI

Cards

Netbanking

Wallet

UPI QR

Loading

Scan the QR using any UPI App

Secured by

By proceeding, I agree to Razorpay's [Privacy Notice](#) • [Edit Preferences](#)

Test Mode

Mobile

On phones and tablets (iPhone, iPad, Android), the plugin uses Razorpay's **redirect mode** instead of a pop-up. The customer goes to Razorpay's payment page and comes back to your store through a signed return link. This avoids the blank or blocked bank and 3-D Secure pop-ups common on iOS Safari, and the customer stays logged in to the shop.

CASSIOPEIA

You are here: Home



Billing address





Asha Test
1 MG Road
560001 Bengaluru Andaman and Nicobar Islands
India
Telephone: 9999999999

+ New

Payment method

☒ Razorpay (UPI, cards, netbanking)
Pay securely with Razorpay

Enter your coupon

Add

Image



UPI

UPI payments are often approved in another app (Google Pay, PhonePe, Paytm, BHIM...). If the customer approves the payment but doesn't come back to the browser, the `payment.captured` / `order.paid` webhook still confirms the order. That's one of the main reasons to set up webhooks.

Messages your customers may see

Message	Meaning
Razorpay is not configured. Please contact the store.	The keys for the current mode are missing.
Razorpay does not accept payments in this currency on this store.	The cart currency isn't in Accepted currencies .
We could not start the Razorpay payment...	Razorpay refused to create the order, usually because of wrong keys or a network problem.
We could not verify your payment. If money was taken, it will be confirmed shortly or refunded by Razorpay.	The browser's confirmation failed the check. A webhook confirms the order if the payment was real. Razorpay automatically refunds payments it never captures.
Your payment is being confirmed by Razorpay.	The payment is authorised but not yet captured. It updates automatically.

Order statuses and refunds

Order statuses

Event	Order status
Order placed, waiting for payment	HikaShop's pending/new status (Pending status setting)
Payment verified (browser return or <code>payment.captured</code> / <code>order.paid</code> webhook)	Your paid status setting
Payment failed (<code>payment.failed</code>)	Your failed status setting
Fully refunded	Your refunded status setting
Partly refunded	Status doesn't change; the refund is added to the order history

Refunds

Partial or full refund (HikaShop Business / Multisite). These editions have HikaShop's own refund feature. When you refund an order paid with Razorpay, the plugin sends the refund to Razorpay. You can enter any amount up to what's left to refund.

Full refund by changing the status (all editions, including Starter). Turn on **Full refund when order status is set to the refunded status**. Then, when you change an order from any status to your **Refunded status** (default refunded), the full remaining amount is refunded in

Razorpay. A message confirms it: Refund rfnd_... issued: 499.00 INR. If Razorpay refuses, you see Razorpay refund failed: ... and nothing is refunded.

Refunds made in the Razorpay Dashboard reach HikaShop through the `refund.processed` webhook. A full refund moves the order to the Refunded status, and the event is added to the order history.

HikaShop Starter has no refund button. For a **partial** refund on Starter, issue it in the Razorpay Dashboard; the webhook records it.

Razorpay returns the money to the customer's original payment method. UPI refunds usually arrive within minutes to a few days; cards and netbanking take 5-7 working days, according to Razorpay. Razorpay doesn't return its fee on refunded payments.

Uninstalling

Go to **System → Manage → Extensions**, search for razorpay, select the package **Razorpay - HikaShop** and click **Uninstall**.

What happens: - The Razorpay payment method(s) in HikaShop are **unpublished**, so customers can't pick a payment method that no longer works. - The payment records tables `#__razorpaycheckout_transactions` and `#__razorpaycheckout_events` are **kept on purpose**, together with the payment method's settings in HikaShop. Your history of Razorpay payment IDs and refunds stays available for accounting, and reinstalling picks up where you left off. - If you reinstall, methods the uninstall unpublished are published again. Methods you had unpublished yourself stay unpublished. - If another JoomlaX Razorpay product is still installed, the shared library and relay plugin stay.

To remove everything for good, drop those two tables from the database after uninstalling (back up first). Also delete the webhook in the Razorpay Dashboard.

Troubleshooting and FAQ

Where is the log file? `administrator/logs/razorpaycheckout_razorpay_hikashop.php` (one file per shop). Errors and rejected webhooks are always logged. Turn on **Debug** for more detail. Keys, secrets and card numbers are redacted automatically, so you can share log extracts with support.

Razorpay doesn't appear at checkout. - Check the method is published, and that its access level and customer group (or restrictions) allow the customer. - The cart currency must be in **Accepted currencies**. A store in USD or EUR with only INR in that list won't show Razorpay.

"Razorpay is not configured. Please contact the store." The key fields for the current **Mode** are empty. Check that you entered test keys while in Test mode, or live keys while in Live mode.

"We could not start the Razorpay payment..." Usually a wrong Key ID or Key Secret, a test key used in Live mode (or the other way round), or a server that can't reach `api.razorpay.com` over HTTPS. Look in the log.

The customer paid, but the order still shows pending. The customer probably closed the browser before returning, and there's no webhook. Set up the webhook. For now, check the

payment in the Razorpay Dashboard. If it's captured, the next webhook delivery will update the order, or you can update the status by hand.

The webhook shows failures in the Razorpay Dashboard. - 400 / "Invalid webhook signature": the secret in Razorpay doesn't match the Webhook Secret for that mode in HikaShop. Retype both. - **404 or an HTML page:** wrong URL. Copy it again from this guide. Make sure the site isn't in Joomla's offline mode or behind password protection, and that no security extension or firewall blocks POST requests from Razorpay. - Razorpay retries failed webhooks for 24 hours, then may disable the webhook. Fix the problem and switch it back on.

I can't add a webhook. Razorpay says the domain isn't verified. Razorpay only allows webhooks for a verified business website. Add and verify your domain in the Razorpay Dashboard first. Until then, payments are confirmed when the customer returns to your site.

Can customers pay in USD or other currencies? Only if Razorpay has enabled International Payments on your account. Then add the currency codes to **Accepted currencies**.

Is there a fee for using the plugin on each payment? No. JoomlaX charges nothing per transaction. Razorpay charges its standard fees.

Does it support recurring payments or subscriptions? Not in version 1.0.7.

Does it need Joomla's backward-compatibility plugin? No. It's native Joomla 4.4, 5 or 6 code.

Can I use it on more than one shop on the same site? Yes. Install each shop's product, or the All Shops Bundle. Each shop has its own webhook URL, and events are routed to the right shop.

Security notes

- **Nothing is trusted from the browser.** When a customer returns from Razorpay, the plugin checks Razorpay's HMAC-SHA256 signature with your Key Secret, and checks that the amount and currency match the order. Only then is the order marked paid. A tampered or replayed confirmation is rejected.
- **Amounts are exact.** Prices are converted to paise with exact decimal arithmetic (₹1,250.50 → 125050 paise), with no rounding errors.
- **Webhooks are signed.** Each webhook must carry a valid X-Razorpay-Signature made with your webhook secret. Each event ID is used once, so replays can't change an order twice, and events for another shop's orders are ignored.
- **Your keys stay on your server.** The Key Secret and webhook secrets are never sent to the browser or shown on the storefront. Only the public Key ID is.
- **Logs are redacted.** Keys, secrets, signatures and card numbers are masked in the log files.
- **Signed return link.** The mobile redirect return link is signed with your site secret, so it can't be used as an open redirect or to inject data.
- **Admin refunds are protected.** Refund actions need a logged-in administrator with edit rights in the shop, plus Joomla's form token.
- **Good practice:** use HTTPS, keep Joomla, your shop and this plugin updated, limit who can open the payment settings, and regenerate your keys in Razorpay if you think they've leaked.

- **Privacy:** the plugin sends Razorpay the order amount, currency, order number and, where available, the customer's name, email and phone number (to pre-fill the checkout). It doesn't contact JoomlaX servers, except for Joomla's normal update check.

Version and support

- Version 1.0.7, 17 October 2026. See CHANGELOG.txt in the download for the full history.
- Support: through your joomlax.com account.

Razorpay - Phoca Cart

Version 1.0.7 · by JoomlaX · GNU/GPL v2 or later

Razorpay - Phoca Cart adds Razorpay payments to your Phoca Cart store on Joomla. Your customers pay with UPI, cards, netbanking, wallets, EMI or Pay Later, whichever methods are switched on in your Razorpay account. Every payment is checked on your server before the order is marked as paid.

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Overview

Features

- **Razorpay Standard Checkout** inside your Phoca Cart checkout: UPI (QR code, UPI ID and UPI apps), credit and debit cards, netbanking, wallets, and EMI / Pay Later when enabled on your Razorpay account.
- **Server-side verification:** the Razorpay signature, amount and currency are checked on your server. An order is never marked paid on the browser's word alone.
- **Webhooks** for `payment.captured`, `order.paid`, `payment.failed` and `refund.processed`, with signature checks and protection against duplicates. Orders are updated even when the customer closes the browser or a UPI payment confirms late.
- **Mobile-friendly:** on phones and tablets the plugin uses Razorpay's redirect checkout, so bank and 3-D Secure pages aren't blocked as pop-ups.
- **Full and partial refunds** from Phoca Cart, recorded in the order history.
- **Separate test and live keys** with a one-click mode switch.
- **Your choice of order statuses** for paid, failed and refunded payments.
- **Logs with automatic redaction:** keys, secrets and card numbers are never written to the log.
- **Native Joomla code:** runs on Joomla 4.4, 5 or 6 without the backward-compatibility plugin.
- **Fully translatable:** all texts are language strings.

Requirements

Joomla	Joomla 4.4, 5 or 6
PHP	PHP 8.1 or newer, with the cURL and OpenSSL extensions
Shop	Phoca Cart 6 (tested with Phoca Cart 6.1.9)
Currency	INR. Other currencies only if International Payments is enabled on your Razorpay account.
Razorpay	A Razorpay account (free to open; Razorpay charges its own transaction fees)

Website	HTTPS is strongly recommended. Webhooks need a domain verified in Razorpay (see Webhooks).
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Razorpay account and API keys

1. Create a Razorpay account

1. Sign up at razorpay.com with your business email and mobile number.
2. You can use **Test Mode** straight away, with no KYC.
3. To take real money, finish **activation (KYC)** in the Dashboard: business type, PAN, bank account, GSTIN if you have one, and your **website URL**. Razorpay reviews your website, so it should show your products, prices, contact details and policies (terms, privacy, refund and shipping).

2. Generate test keys

1. In the Razorpay Dashboard, switch to **Test Mode** with the toggle at the top.
2. Go to **Account & Settings → API Keys** (on older dashboards, **Settings → API Keys**) and click **Generate Test Key**.
3. Copy the **Key ID** (starts with `rzp_test_`) and the **Key Secret**. Razorpay shows the secret **only once**. Save it somewhere safe, or regenerate the key if you lose it.

3. Generate live keys

After your account is activated, switch to **Live Mode** and generate a key there the same way. Live Key IDs start with `rzp_live_`.

Keep your Key Secret and webhook secrets private. Never email them, paste them into chat or support tickets, or put them in screenshots. If a secret leaks, regenerate it in the Razorpay Dashboard and update the plugin.

Installation

1. Download

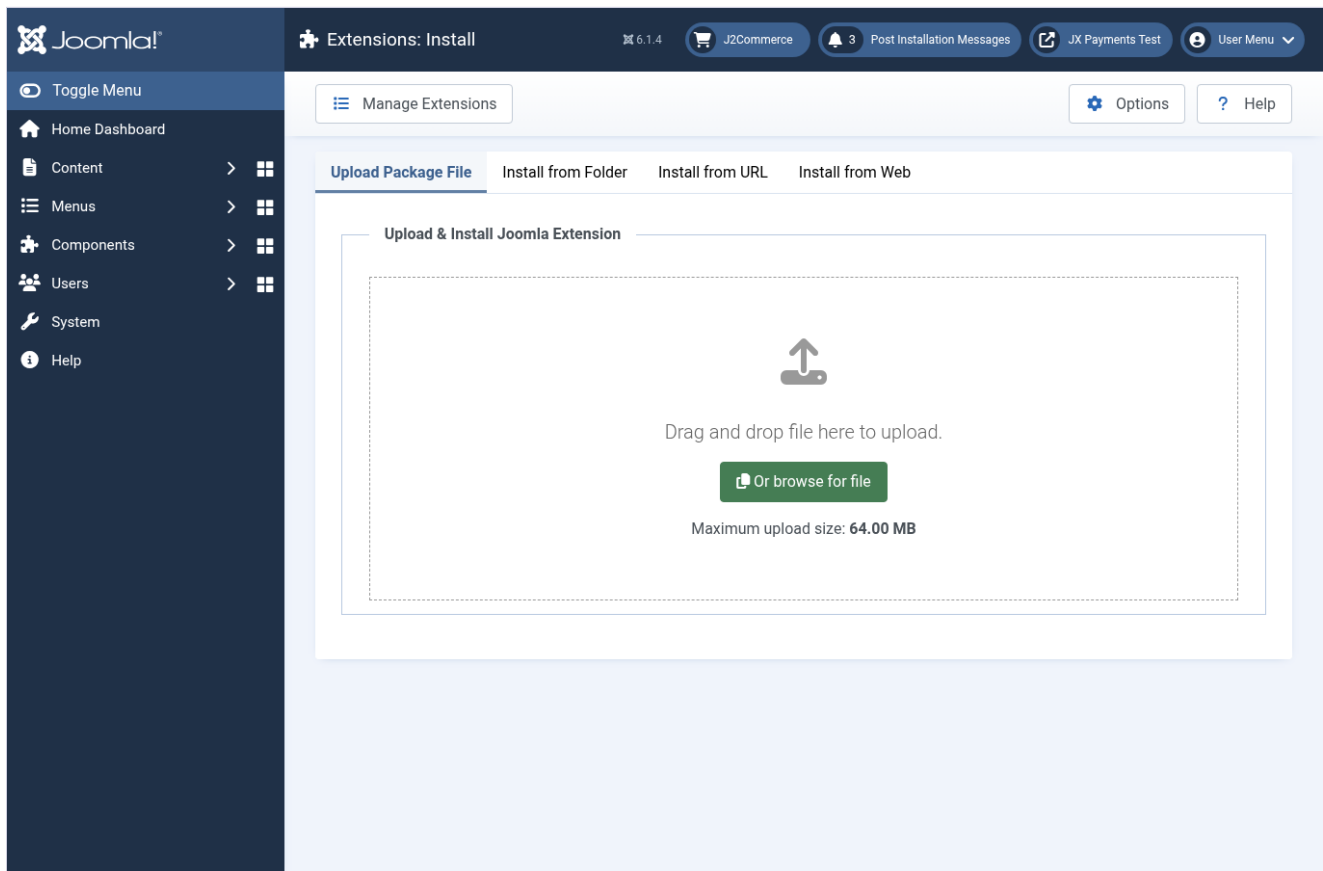
Log in to your account on joomlax.com and download **Razorpay - Phoca Cart**. The file is called `Razorpay_PhocaCart_UNZIP.zip`.

Unzip it first. `Razorpay_PhocaCart_UNZIP.zip` contains the installable package `pkg_razorpaycheckout_phocacart_1.0.7.zip` plus `CHANGELOG.txt` and `ReadMe.txt`. Install the inner `pkg_...` file. If you upload the outer `_UNZIP` file, Joomla reports that it can't find an installable package.

2. Install in Joomla

1. Go to **System → Install → Extensions**.

2. Drag pkg_razorpaycheckout_phocacart_1.0.7.zip onto the **Upload Package File** tab, or browse to it.
3. Joomla shows Installation of the package was successful.



The package installs: - **Razorpay Checkout Core** (library lib_razorpaycheckout), the shared payment engine. - **System - Razorpay Checkout Relay** (system plugin), which handles the signed return link for mobile redirect checkout. Keep it enabled. - The Phoca Cart connector itself.

You can check them under **System → Manage → Extensions** by searching for razorpay:

Joomla!

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Extensions: Manage

5.1.4

J2Commerce

3 Post Installation Messages

JX Payments Test

User Menu

Actions

Install Extensions

Check For Updates

Options

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razorpay

Filter Options

Clear

Name ascending

20

11/11 Columns

☐	Status	Name	Location	Type	Version	Date	Author	Folder	Locked	Package ID	ID
☐		FILE_RAZORPAYCHECKOUT_JSHOPPING	Site	File	1.0.7	2026-10-16	JoomlaX	N/A	No	404	401
☐		Razorpay - All Shops Bundle	Site	Package	1.0.7	2026-10-17	JoomlaX	N/A	No		404
☐		Razorpay - HikaShop	Site	Plugin	1.0.7	2026-10-16	JoomlaX	hikashoppayment	No	404	397
☐		Razorpay - HikaShop	Site	Package	1.0.7	2026-10-17	JoomlaX	N/A	No		398
☐		Razorpay - J2Commerce	Site	Plugin	1.0.7	2026-10-16	JoomlaX	j2commerce	No	404	403
☐		Razorpay - JoomShopping (admin)	Site	Plugin	1.0.7	2026-10-16	JoomlaX	jshoppingadmin	No	404	402
☐		Razorpay - Phoca Cart	Site	Plugin	1.0.7	2026-10-16	JoomlaX	pcp	No	404	400
☐		Razorpay Checkout Core	Site	Library	1.0.7	2026-10-16	JoomlaX	N/A	No	404	399
☐		System - Razorpay Checkout Relay	Site	Plugin	1.0.7	2026-10-16	JoomlaX	system	No	404	396

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You can install it next to other JoomlaX Razorpay products on the same site. They share the library and relay plugin, and uninstalling one product keeps whatever another product still uses.

3. Enter your download key for updates

Updates arrive through Joomla's normal update system, but only after you enter your JoomlaX **download key** (Joomla calls it the `dlid`):

1. Copy your download key from your joomlax.com account.
2. Go to **System → Update → Update Sites** and search for razorpay.
3. Open the **Razorpay - Phoca Cart updates** entry (RazorpayPhocaCart). Rows marked The Download Key is missing need the key.
4. Paste the key into the **Download Key** field and save.
5. New versions then appear in **System → Update → Extensions**.

Update Sites

6.1.4

J2Commerce

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razorpay

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Name ascending

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7/7 Columns

	Status	Update Site	Name	Location	Type	Folder	ID
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml Download key missing The Download Key is missing	FILE_RAZORPAYCHECKOUT_JSHOPPING	Site	File	N/A	18
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml The Download Key is missing	Razorpay - All Shops Bundle	Site	Package	N/A	18
☐		Razorpay - HikaShop updates https://updates.joomla.com/RazorpayHikaShop/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Plugin	hikashoppayment	17
☐		Razorpay - HikaShop updates https://updates.joomla.com/RazorpayHikaShop/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Package	N/A	17
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Plugin	hikashoppayment	18

The extension keeps working when your subscription ends; you just stop getting updates.

Configure the payment method in Phoca Cart

- Go to **Components → Phoca Cart → Payment** and click **New** (or open the existing Razorpay (UPI, cards, netbanking) method).
- On the **General Options** tab, enter a **Title**, choose **Razorpay - Phoca Cart** in the **Payment Method** drop-down on the right, set **Published**, and choose the **Access** level and **Customer Group**. You can also set a fee (Cost), tax rate, image and description, like any Phoca Cart payment method.
- Click **Save** once, so the method gets its ID. You need that ID for the webhook URL.
- Open the **Payment Method Options** tab and fill in the settings below. Click **Save & Close**.

Payment: [Edit]

6.1.4 JX Payments Test

SaveSave & Close+ Save & NewClose

Toggle Inline HelpHelpBack To Wizard

Title *

Razorpay (UPI, cards, netbanking)

General OptionsRulesPayment Method Options

Payment Code

Calculation Type

Fixed Amount

Cost

0

Additional Costs

0

Tax Rate

- Select Tax -

Image

Select

Description

EditInsertViewFormatTableTools

CMS Content

B*I*U~~S~~

Paragraph

...

Pay securely with Razorpay

p4 words

Toggle Editor

Description (Info View)

p0 words

Toggle Editor

Published

Published

Default

Yes

Payment Method

Razorpay - Phoca Cart

Customer Group

Default

Type or select some options

Access

Public

Type

Common

Ordering

Razorpay (UPI, cards, netbankin

Payment Methods

6.1.4

J2Commerce

3 Post Installation Messages

JX Payments Test

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10/10 Columns

☐	Title	Published	Default	Payment Method	Price	Active Rule(s)	Description	Access	ID
☐	Razorpay (UPI cards, netbanking)			razorpaycheckout	0		Pay securely with Razorpay	Public	1

1 - 1 / 1 items

Settings

Payment: [Edit]

6.1.4 JX Payments Test

SaveSave & Close+ Save & NewCloseToggle Inline HelpHelpBack To Wizard

Title *

Razorpay (UPI, cards, netbanking)

General OptionsRulesPayment Method Options

ModeTest (sandbox)

Key IDrzp_test_XXXXXXXXXXXXXX

Key Secret.....

Webhook Secret.....

Webhook URL

Webhook

In Razorpay Dashboard → Webhooks, add: `https://YOUR-SITE/index.php?option=com_phocacart&view=response&task=response.paymentwebhook&type=razorpaycheckout&pid=PAYMENT_METHOD_ID` with events `payment.captured`, `payment.failed` and `refund.processed`, and paste the same secret here.

Accepted currenciesINR

Name shown in Razorpay windowMy India Store

Razorpay window colour#1819ed

Open Razorpay window automaticallyNo

Order status when paidCompleted

Order status when failedPending

Order status when fully refundedRefunded

Debug logYes

The screenshot uses dummy keys (`rzp_test_XXXXXXXXXXXXXX`). Never share screenshots that show your real keys.

Setting	What it does
Mode	Test (sandbox) or Live. The screen only shows the key fields for the selected mode.
Key ID	Your <code>rzp_test_...</code> key (Test mode) or <code>rzp_live_...</code> key (Live mode).
Key Secret	The matching key secret.
Webhook Secret	The secret of the Razorpay webhook for this mode (see Webhooks).
Webhook	Shows the webhook URL format to copy into Razorpay. Replace <code>PAYMENT_METHOD_ID</code> ID with this method's ID.

Setting	What it does
Accepted currencies	Comma-separated currency codes. INR is always accepted. Add others (e.g. USD, EUR, GBP) only if International Payments is enabled on your Razorpay account. If the cart currency isn't in this list, Razorpay isn't offered at checkout. Default: INR.
Name shown in Razorpay window	Your store name as shown at the top of the Razorpay payment window. Leave empty to use Razorpay's default.
Razorpay window colour	The accent colour of the Razorpay window, as a hex code. Default: #1819ED.
Open Razorpay window automatically	Yes (default): the Razorpay window opens as soon as the payment page loads. No: the customer sees a Pay now with Razorpay button and clicks it.
Order status when paid	Default: Completed.
Order status when failed	Default: Failed.
Order status when fully refunded	Default: Refunded.
Debug log	Yes writes extra detail to the log file. Keep it off on a live store unless you are troubleshooting.

Test mode and live mode

	Test mode	Live mode
Keys	rzp_test_...	rzp_live_...
Money	None; payments are simulated	Real payments
Webhook	Created in the Dashboard under Test Mode , with its own secret	Created under Live Mode , with its own secret
Admin	Payments show a yellow TEST badge on the order	No badge

Testing your store: 1. Set **Mode** to Test (sandbox), enter your test keys and save. 2. Place an order on your store and pay with Razorpay's test methods: in test mode, UPI and netbanking show a Success / Failure choice, and Razorpay publishes test card numbers in its documentation. 3. Check that the order moves to your paid status, and try a refund.

Going live: 1. Finish Razorpay activation and generate live keys. 2. Enter the **Live Key ID**, **Live Key Secret** and (after creating the live webhook) **Live Webhook Secret**. 3. Set **Mode** to Live and save. 4. Make one small real payment, check the order, then refund it.

Test and live keys are stored separately, so you can switch back to test mode at any time without retyping anything. Test-mode orders can't be confirmed by live webhooks, and live-mode orders can't be confirmed by test webhooks.

Webhooks

Webhooks let Razorpay tell your store directly that a payment was captured, failed or refunded. Without them, an order is confirmed only when the customer's browser comes back to your site. With them, the order is updated even if the customer closes the tab, loses the connection, or approves a UPI request minutes later. Webhooks are also how refunds made in the Razorpay Dashboard reach Phoca Cart.

Razorpay requires a verified domain for webhooks. Razorpay only lets you add webhooks for a website domain that's verified on your Razorpay account (Dashboard → Account & Settings → Business website details). Until then, payments still work and are confirmed when the customer returns to your site, but closed-browser recovery and dashboard refunds won't sync. Webhooks also can't reach `localhost` or a staging site behind a password.

Webhook URL for Phoca Cart

```
https://YOUR-SITE/index.php?
option=com_phocacart&view=response&task=response.paymentwebhook&type=razorpaycheckout&pid=PA
YMENT_METHOD_ID
```

Replace `YOUR-SITE` with your domain, including any sub-folder Joomla is installed in, e.g. `https://www.example.in/shop`. Replace `PAYMENT_METHOD_ID` with the ID of your Razorpay payment method, shown in the **ID** column of **Phoca Cart → Payment**. If you have more than one Razorpay method, add a webhook for each one, with its own ID.

Add the webhook in Razorpay

1. Log in to the Razorpay Dashboard and select **Test Mode** or **Live Mode** at the top. Webhooks are separate for each mode, so add one in each.
2. Go to **Account & Settings → Webhooks** (on older dashboards, **Settings → Webhooks**) and click **Add New Webhook**.
3. **Webhook URL:** paste the URL above.
4. **Secret:** type a long random string, and keep a copy of it.
5. **Alert email:** your email, so Razorpay can warn you if the webhook keeps failing.
6. **Active events:** tick these four:
 7. `payment.captured`
 8. `payment.failed`
 9. `order.paid`
 10. `refund.processed`
11. Click **Create Webhook**.
12. In Phoca Cart, paste the same secret into **Test Webhook Secret** (for the test-mode webhook) or **Live Webhook Secret** (for the live one), and save.

The help text on the settings screen lists three events. `order.paid` is also supported and harmless to tick: it's treated the same as `payment.captured`, and duplicates are ignored.

How the plugin handles webhooks: each request's `X-Razorpay-Signature` is checked against your webhook secret. Requests with a missing or wrong signature get HTTP 400 and are logged

as Webhook rejected. Each event is applied only once, so retries from Razorpay can't change an order twice. Events meant for a different shop on the same site (for example a JoomShopping payment reaching the Phoca Cart URL) are ignored.

The customer checkout experience

Desktop

1. The customer chooses **Razorpay (UPI, cards, netbanking)** at the payment step and places the order.
2. The order is created in Phoca Cart with your pending status, and the Razorpay window opens. If **Open Razorpay window automatically** is No, the customer clicks **Pay now with Razorpay**.
3. The customer pays by UPI (scanning the QR code or entering a UPI ID), card, netbanking or wallet.
4. Your server verifies the payment and the customer lands on Phoca Cart's thank-you page. The order now has your paid status.

If the customer closes the window, they see Payment window closed. Click Pay now to try again. and can try again or cancel.

You are here: [Home](#) / Checkout

Data stored



Main Menu

[Home](#)

Login Form



Hi Asha Test,

[Log out](#)

Home - Checkout

Image	Product	Quantity	Price
	JX Test Ebook (₹499)	2	998.00 ₹
Subtotal			998.00 ₹
Free delivery			
Total			998.00 ₹

1. Login / Register

1

You are logged in as Asha Test

2. Billing And Shipping Address

2

BILLING AND SHIPPING ADDRESS

Asha Test
1 MG Road
560001
Bengaluru
India
admin@example.test

Edit Address

3. Shipping Options

3

SHIPPING METHODS

Free delivery

Edit Shipping

4. Payment Options

4

PAYMENT METHODS

☒ Razorpay (UPI, cards, netbanking)

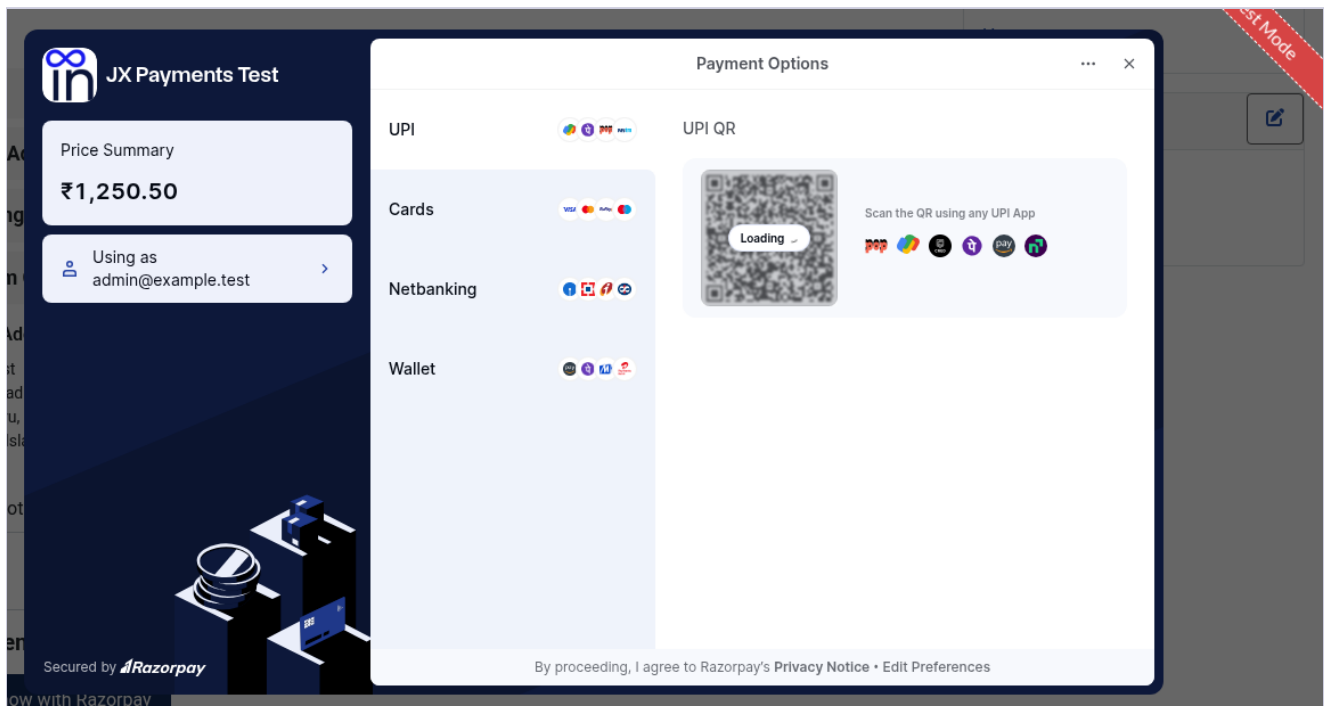
Payment Price

0.00 ₹

Coupon Code (Apply Coupon Code)

Save

Powered by [Phoca Cart](#)



Mobile

On phones and tablets (iPhone, iPad, Android), the plugin uses Razorpay's **redirect mode** instead of a pop-up. The customer goes to Razorpay's payment page and comes back to your store through a signed return link. This avoids the blank or blocked bank and 3-D Secure pop-ups common on iOS Safari, and the customer stays logged in to the shop.

CASSIOPEIA

You are here: [Home](#) / Checkout



Home - Checkout

Image	Product	Quantity	Price
	JX Test Ebook (₹499)	2	998.00 ₹

Subtotal	998.00 ₹
Free delivery	
Total	998.00 ₹

1. Login / Register

1

You are logged in as **Asha Test**

2. Billing And Shipping Address

2

BILLING AND SHIPPING ADDRESS

Asha Test
1 MG Road
560001
Bengaluru
India
admin@example.test

Edit Address

UPI

UPI payments are often approved in another app (Google Pay, PhonePe, Paytm, BHIM...). If the customer approves the payment but doesn't come back to the browser, the `payment.captured` / `order.paid` webhook still confirms the order. That's one of the main reasons to set up webhooks.

Messages your customers may see

Message	Meaning
Razorpay is not configured. Please contact the store.	The keys for the current mode are missing.
Razorpay does not accept payments in this currency on this store.	The cart currency isn't in Accepted currencies .
We could not start the Razorpay payment...	Razorpay refused to create the order, usually because of wrong keys or a network problem.
We could not verify your payment. If money was taken, it will be confirmed shortly or refunded by Razorpay.	The browser's confirmation failed the check. A webhook confirms the order if the payment was real. Razorpay automatically refunds payments it never captures.
Your payment is being confirmed by Razorpay.	The payment is authorised but not yet captured. It updates automatically.

Order statuses and refunds

Order statuses

Event	Order status
Order placed, waiting for payment	Phoca Cart's pending/new status
Payment verified (browser return or <code>payment.captured</code> / <code>order.paid</code> webhook)	Your paid status setting
Payment failed (<code>payment.failed</code>)	Your failed status setting
Fully refunded	Your refunded status setting
Partly refunded	Status doesn't change; the refund is added to the order history

Refunds

Open **Components** → **Phoca Cart** → **Orders**. For orders paid with Razorpay, the payment column shows a **Razorpay** box with the payment ID, the amount paid, any amount already refunded, and a **TEST** badge for test-mode payments.

- To refund **the full remaining amount**, leave the amount box empty and click **Refund via Razorpay**. Confirm Refund the full remaining amount?.
- To make a **partial refund**, type the amount (e.g. 250.50) and click **Refund via Razorpay**. Confirm Refund 250.50?.

The refund appears in the order history. When the whole amount has been refunded, the order moves to **Order status when fully refunded**. You can refund more than once, up to the amount paid; larger amounts are refused. Only users allowed to edit Phoca Cart can see the button.

Refunds made in the Razorpay Dashboard are recorded through the `refund.processed` webhook.

Razorpay returns the money to the customer's original payment method. UPI refunds usually arrive within minutes to a few days; cards and netbanking take 5-7 working days, according to Razorpay. Razorpay doesn't return its fee on refunded payments.

Uninstalling

Go to **System → Manage → Extensions**, search for razorpay, select the package **Razorpay - Phoca Cart** and click **Uninstall**.

What happens: - The Razorpay payment method(s) in Phoca Cart are **unpublished**, so customers can't pick a payment method that no longer works. - The payment records tables `#__razorpaycheckout_transactions` and `#__razorpaycheckout_events` are **kept on purpose**, together with the payment method's settings in Phoca Cart. Your history of Razorpay payment IDs and refunds stays available for accounting, and reinstalling picks up where you left off. - If you reinstall, methods the uninstall unpublished are published again. Methods you had unpublished yourself stay unpublished. - If another JoomlaX Razorpay product is still installed, the shared library and relay plugin stay.

To remove everything for good, drop those two tables from the database after uninstalling (back up first). Also delete the webhook in the Razorpay Dashboard.

Troubleshooting and FAQ

Where is the log file? `administrator/logs/razorpaycheckout_razorpay_phocacart.php` (one file per shop). Errors and rejected webhooks are always logged. Turn on **Debug** for more detail. Keys, secrets and card numbers are redacted automatically, so you can share log extracts with support.

Razorpay doesn't appear at checkout. - Check the method is published, and that its access level and customer group (or restrictions) allow the customer. - The cart currency must be in **Accepted currencies**. A store in USD or EUR with only INR in that list won't show Razorpay.

"Razorpay is not configured. Please contact the store." The key fields for the current **Mode** are empty. Check that you entered test keys while in Test mode, or live keys while in Live mode.

"We could not start the Razorpay payment..." Usually a wrong Key ID or Key Secret, a test key used in Live mode (or the other way round), or a server that can't reach `api.razorpay.com` over HTTPS. Look in the log.

The customer paid, but the order still shows pending. The customer probably closed the browser before returning, and there's no webhook. Set up the webhook. For now, check the payment in the Razorpay Dashboard. If it's captured, the next webhook delivery will update the order, or you can update the status by hand.

The webhook shows failures in the Razorpay Dashboard. - 400 / "Invalid webhook signature": the secret in Razorpay doesn't match the Webhook Secret for that mode in Phoca Cart. Retype both. - **404 or an HTML page:** wrong URL. Copy it again from this guide, including the correct pid. Make sure the site isn't in Joomla's offline mode or behind password protection, and that no security extension or firewall blocks POST requests from Razorpay. - Razorpay retries failed webhooks for 24 hours, then may disable the webhook. Fix the problem and switch it back on.

I can't add a webhook. Razorpay says the domain isn't verified. Razorpay only allows webhooks for a verified business website. Add and verify your domain in the Razorpay Dashboard first. Until then, payments are confirmed when the customer returns to your site.

Can customers pay in USD or other currencies? Only if Razorpay has enabled International Payments on your account. Then add the currency codes to **Accepted currencies**.

Is there a fee for using the plugin on each payment? No. JoomlaX charges nothing per transaction. Razorpay charges its standard fees.

Does it support recurring payments or subscriptions? Not in version 1.0.7.

Does it need Joomla's backward-compatibility plugin? No. It's native Joomla 4.4, 5 or 6 code.

Can I use it on more than one shop on the same site? Yes. Install each shop's product, or the All Shops Bundle. Each shop has its own webhook URL, and events are routed to the right shop.

Security notes

- **Nothing is trusted from the browser.** When a customer returns from Razorpay, the plugin checks Razorpay's HMAC-SHA256 signature with your Key Secret, and checks that the amount and currency match the order. Only then is the order marked paid. A tampered or replayed confirmation is rejected.
- **Amounts are exact.** Prices are converted to paise with exact decimal arithmetic (₹1,250.50 → 125050 paise), with no rounding errors.
- **Webhooks are signed.** Each webhook must carry a valid X-Razorpay-Signature made with your webhook secret. Each event ID is used once, so replays can't change an order twice, and events for another shop's orders are ignored.
- **Your keys stay on your server.** The Key Secret and webhook secrets are never sent to the browser or shown on the storefront. Only the public Key ID is.
- **Logs are redacted.** Keys, secrets, signatures and card numbers are masked in the log files.
- **Signed return link.** The mobile redirect return link is signed with your site secret, so it can't be used as an open redirect or to inject data.
- **Admin refunds are protected.** Refund actions need a logged-in administrator with edit rights in the shop, plus Joomla's form token.
- **Good practice:** use HTTPS, keep Joomla, your shop and this plugin updated, limit who can open the payment settings, and regenerate your keys in Razorpay if you think they've leaked.

- **Privacy:** the plugin sends Razorpay the order amount, currency, order number and, where available, the customer's name, email and phone number (to pre-fill the checkout). It doesn't contact JoomlaX servers, except for Joomla's normal update check.

Version and support

- Version 1.0.7, 17 October 2026. See CHANGELOG.txt in the download for the full history.
- Support: through your joomlax.com account.

Razorpay - JoomShopping

Version 1.0.7 · by JoomlaX · GNU/GPL v2 or later

Razorpay - JoomShopping adds Razorpay payments to your JoomShopping store on Joomla. Your customers pay with UPI, cards, netbanking, wallets, EMI or Pay Later, whichever methods are switched on in your Razorpay account. Every payment is checked on your server before the order is marked as paid.

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Overview

Features

- **Razorpay Standard Checkout** inside your JoomShopping checkout: UPI (QR code, UPI ID and UPI apps), credit and debit cards, netbanking, wallets, and EMI / Pay Later when enabled on your Razorpay account.
- **Server-side verification:** the Razorpay signature, amount and currency are checked on your server. An order is never marked paid on the browser's word alone.
- **Webhooks** for `payment.captured`, `order.paid`, `payment.failed` and `refund.processed`, with signature checks and protection against duplicates. Orders are updated even when the customer closes the browser or a UPI payment confirms late.
- **Mobile-friendly:** on phones and tablets the plugin uses Razorpay's redirect checkout, so bank and 3-D Secure pages aren't blocked as pop-ups.
- **Full and partial refunds** from JoomShopping, recorded in the order history.
- **Separate test and live keys** with a one-click mode switch.
- **Your choice of order statuses** for paid, failed and refunded payments.
- **Logs with automatic redaction:** keys, secrets and card numbers are never written to the log.
- **Native Joomla code:** runs on Joomla 4.4, 5 or 6 without the backward-compatibility plugin.
- **Fully translatable:** all texts are language strings.

Requirements

Joomla	Joomla 4.4, 5 or 6
PHP	PHP 8.1 or newer, with the cURL and OpenSSL extensions
Shop	JoomShopping 5 (tested with JoomShopping 5.9.4)
Currency	INR. Other currencies only if International Payments is enabled on your Razorpay account.
Razorpay	A Razorpay account (free to open; Razorpay charges its own transaction fees)

Website	HTTPS is strongly recommended. Webhooks need a domain verified in Razorpay (see Webhooks).
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Razorpay account and API keys

1. Create a Razorpay account

1. Sign up at razorpay.com with your business email and mobile number.
2. You can use **Test Mode** straight away, with no KYC.
3. To take real money, finish **activation (KYC)** in the Dashboard: business type, PAN, bank account, GSTIN if you have one, and your **website URL**. Razorpay reviews your website, so it should show your products, prices, contact details and policies (terms, privacy, refund and shipping).

2. Generate test keys

1. In the Razorpay Dashboard, switch to **Test Mode** with the toggle at the top.
2. Go to **Account & Settings → API Keys** (on older dashboards, **Settings → API Keys**) and click **Generate Test Key**.
3. Copy the **Key ID** (starts with `rzp_test_`) and the **Key Secret**. Razorpay shows the secret **only once**. Save it somewhere safe, or regenerate the key if you lose it.

3. Generate live keys

After your account is activated, switch to **Live Mode** and generate a key there the same way. Live Key IDs start with `rzp_live_`.

Keep your Key Secret and webhook secrets private. Never email them, paste them into chat or support tickets, or put them in screenshots. If a secret leaks, regenerate it in the Razorpay Dashboard and update the plugin.

Installation

1. Download

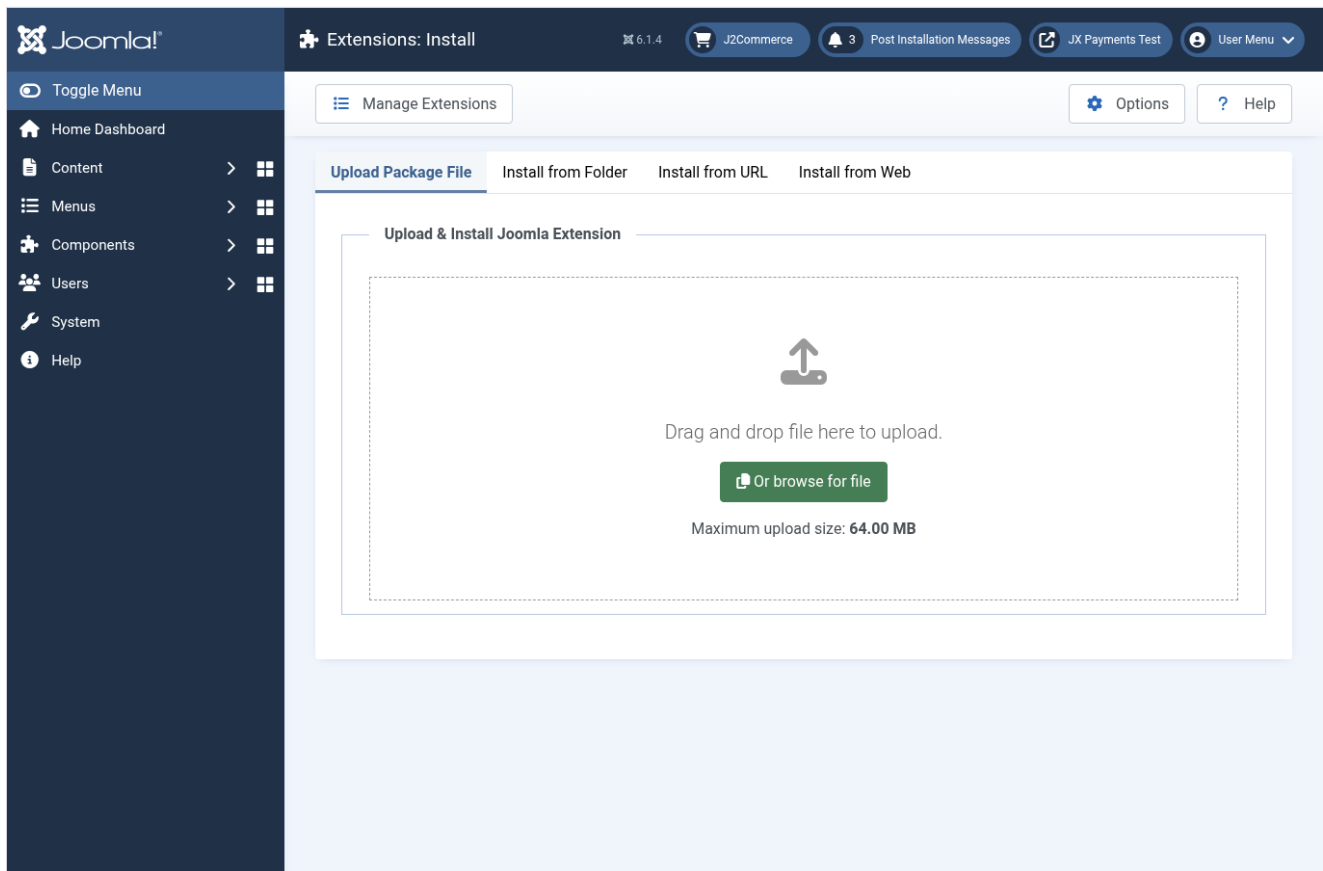
Log in to your account on joomlax.com and download **Razorpay - JoomShopping**. The file is called `Razorpay_JoomShopping_UNZIP.zip`.

Unzip it first. `Razorpay_JoomShopping_UNZIP.zip` contains the installable package `pkg_razorpay_checkout_joomshopping_1.0.7.zip` plus `CHANGELOG.txt` and `ReadMe.txt`. Install the inner `pkg_...` file. If you upload the outer `_UNZIP` file, Joomla reports that it can't find an installable package.

2. Install in Joomla

1. Go to **System → Install → Extensions**.

2. Drag pkg_razorpaycheckout_joomshopping_1.0.7.zip onto the **Upload Package File** tab, or browse to it.
3. Joomla shows Installation of the package was successful.



The package installs: - **Razorpay Checkout Core** (library lib_razorpaycheckout), the shared payment engine. - **System - Razorpay Checkout Relay** (system plugin), which handles the signed return link for mobile redirect checkout. Keep it enabled. - The JoomShopping connector itself.

You can check them under **System → Manage → Extensions** by searching for razorpay:

Joomla!

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J2Commerce

3 Post Installation Messages

JX Payments Test

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Install Extensions

Check For Updates

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razorpay

Filter Options

Clear

Name ascending

20

11/11 Columns

☐	Status	Name	Location	Type	Version	Date	Author	Folder	Locked	Package ID	ID
☐		FILE_RAZORPAYCHECKOUT_JSHOPPING	Site	File	1.0.7	2026-10-16	JoomlaX	N/A	No	404	401
☐		Razorpay - All Shops Bundle	Site	Package	1.0.7	2026-10-17	JoomlaX	N/A	No		404
☐		Razorpay - HikaShop	Site	Plugin	1.0.7	2026-10-16	JoomlaX	hikashoppayment	No	404	397
☐		Razorpay - HikaShop	Site	Package	1.0.7	2026-10-17	JoomlaX	N/A	No		398
☐		Razorpay - J2Commerce	Site	Plugin	1.0.7	2026-10-16	JoomlaX	j2commerce	No	404	403
☐		Razorpay - JoomShopping (admin)	Site	Plugin	1.0.7	2026-10-16	JoomlaX	jshoppingadmin	No	404	402
☐		Razorpay - Phoca Cart	Site	Plugin	1.0.7	2026-10-16	JoomlaX	pcp	No	404	400
☐		Razorpay Checkout Core	Site	Library	1.0.7	2026-10-16	JoomlaX	N/A	No	404	399
☐		System - Razorpay Checkout Relay	Site	Plugin	1.0.7	2026-10-16	JoomlaX	system	No	404	396

1 - 9 / 9 items

You can install it next to other JoomlaX Razorpay products on the same site. They share the library and relay plugin, and uninstalling one product keeps whatever another product still uses.

3. Enter your download key for updates

Updates arrive through Joomla's normal update system, but only after you enter your JoomlaX **download key** (Joomla calls it the `dlid`):

1. Copy your download key from your joomlax.com account.
2. Go to **System → Update → Update Sites** and search for razorpay.
3. Open the **Razorpay - JoomShopping updates** entry (RazorpayJoomShopping). Rows marked The Download Key is missing need the key.
4. Paste the key into the **Download Key** field and save.
5. New versions then appear in **System → Update → Extensions**.

Update Sites

6.1.4

J2Commerce

3 Post Installation Messages

JX Payments Test

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7/7 Columns

	Status	Update Site	Name	Location	Type	Folder	ID
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/updates.xml Download key missing The Download Key is missing	FILE_RAZORPAYCHECKOUT_JS SHOPPING	Site	File	N/A	18
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml The Download Key is missing	Razorpay - All Shops Bundle	Site	Package	N/A	18
☐		Razorpay - HikaShop updates https://updates.joomla.com/RazorpayHikaShop/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Plugin	hikashoppayment	17
☐		Razorpay - HikaShop updates https://updates.joomla.com/RazorpayHikaShop/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Package	N/A	17
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Plugin	hikashoppayment	18

The extension keeps working when your subscription ends; you just stop getting updates.

Configure the payment method in JoomShopping

The installer creates the payment method for you, unpublished, so it can't appear at checkout before it's configured.

- Go to **Components → JoomShopping → Options → Payments**. You'll see **Razorpay (UPI, cards, netbanking)** (script name pm_razorpaycheckout).
- Open it. On the **General** tab you can change the **Title**, **Access**, **Price** (an optional fee), tax, image and description. Tick **Published** when you're ready.
- Open the **Config** tab and fill in the settings below. Click **Save & Close**.

The package also installs a small admin plugin, **Razorpay - JoomShopping (admin)**, which adds the refund panel to JoomShopping order pages. Keep it enabled under **System → Plugins**.

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		Title	Code	Alias	Script name	Published	Edit	ID
	☐	Razorpay (UPI, cards, netbanking)	razorpay	pm_razorpaycheckout	pm_razorpaycheckout			6
	☐	Cash on delivery	bank	pm_bank				1
	☐	Advance payment	PO	pm_purchase_order				2
	☐	PayPal	paypal	pm_paypal	pm_paypal			3
	☐	Debit	debit	pm_debit	pm_debit			4
	☐	Sofortueberweisung	ST	pm_sofortueberweisung	pm_sofortueberweisung			5

Edit payment method / Razorpay (UPI, cards, netbanking)
6.1.4
JX Payments Test

Save & Close
Save
Save & New
Cancel

General
Config

Published
☒

Access*
Public

Code
razorpay

Title *
Razorpay (UPI, cards, netbanl

Alias*
pm_razorpaycheckout

Script name
pm_razorpaycheckout

Please select tax*
Normal (19.00%)

Price
0.00
₹

Image URL

Type
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I
U

Paragraph

Description

Show description in order
☐

Show default bank information in bill
☒

Description in bill

Settings

Edit payment method / Razorpay (UPI, cards, netbanking)

6.1.4
JX Payments Test

Save & Close
Save
Save & New
Cancel

General

Config

Mode

Test (sandbox)

Test Key ID

rzp_test_XXXXXXXXXXXXXX

Test Key Secret

.....

Test Webhook Secret

.....

Live Key ID

rzp_live_XXXXXXXXXXXXXX

Live Key Secret

.....

Live Webhook Secret

.....

Webhook URL

Webhook URL

http://127.0.0.1:8890/index.php?option=com_jshopping&controller=checkout&task=step7&act=notify&js_paymentclass=pm_razorpaycheckout&no_lang=1
Add in Razorpay Dashboard → Webhooks. Events: payment.captured, payment.failed, refund.processed.

Accepted currencies (INR always; add e.g. USD,EUR if international payments are enabled)

INR

Name shown in Razorpay window

My India Store

Razorpay window colour (#hex)

#1819ED

Open Razorpay window automatically

No

Full refund when order status is set to the refunded status

Yes

Order Status for successful transactions

Paid

Order Status for Pending Payments

Pending

Order Status for failed transactions

Cancelled

Refunded status

Refunded

The screenshot uses dummy keys (`rzp_test_XXXXXXXXXXXXXX`). Never share screenshots that show your real keys.

Setting	What it does
Mode	Test (sandbox) or Live. Only the keys for the selected mode are used. New methods start in Test mode.
Test Key ID	Your <code>rzp_test_...</code> Key ID.
Test Key Secret	The secret shown when you generated the test key.
Test Webhook Secret	The secret you typed when creating the test-mode webhook in Razorpay (see Webhooks).
Live Key ID	Your <code>rzp_live_...</code> Key ID.
Live Key Secret	The live key secret.
Live Webhook Secret	The secret of the live-mode webhook.
Webhook URL	Your site's exact webhook URL, ready to copy into Razorpay.
Accepted currencies	

Setting	What it does
	Comma-separated currency codes. INR is always accepted. Add others (e.g. USD, EUR, GBP) only if International Payments is enabled on your Razorpay account. If the cart currency isn't in this list, Razorpay isn't offered at checkout. Default: INR.
Name shown in Razorpay window	Your store name as shown at the top of the Razorpay payment window. Leave empty to use Razorpay's default.
Razorpay window colour	The accent colour of the Razorpay window, as a hex code. Default: #1819ED.
Open Razorpay window automatically	Yes (default): the Razorpay window opens as soon as the payment page loads. No: the customer sees a Pay now with Razorpay button and clicks it.
Full refund when order status is set to the refunded status	Yes: changing an order to the Refunded status in JoomShopping refunds the full remaining amount in Razorpay automatically.
Order Status for successful transactions	Status after a verified payment, e.g. Paid.
Order Status for Pending Payments	Status while the payment is being confirmed, e.g. Pending.
Order Status for failed transactions	e.g. Cancelled.
Refunded status	Status after a full refund, and the trigger for the automatic refund option. e.g. Refunded.

Test mode and live mode

	Test mode	Live mode
Keys	rzp_test_...	rzp_live_...
Money	None; payments are simulated	Real payments
Webhook	Created in the Dashboard under Test Mode , with its own secret	Created under Live Mode , with its own secret
Admin	Payments show a yellow TEST badge on the order	No badge

Testing your store: 1. Set **Mode** to Test (sandbox), enter your test keys and save. 2. Place an order on your store and pay with Razorpay's test methods: in test mode, UPI and netbanking show a Success / Failure choice, and Razorpay publishes test card numbers in its documentation. 3. Check that the order moves to your paid status, and try a refund.

Going live: 1. Finish Razorpay activation and generate live keys. 2. Enter the **Live Key ID**, **Live Key Secret** and (after creating the live webhook) **Live Webhook Secret**. 3. Set **Mode** to Live and save. 4. Make one small real payment, check the order, then refund it.

Test and live keys are stored separately, so you can switch back to test mode at any time without retyping anything. Test-mode orders can't be confirmed by live webhooks, and live-mode orders can't be confirmed by test webhooks.

Webhooks

Webhooks let Razorpay tell your store directly that a payment was captured, failed or refunded. Without them, an order is confirmed only when the customer's browser comes back to your site. With them, the order is updated even if the customer closes the tab, loses the connection, or approves a UPI request minutes later. Webhooks are also how refunds made in the Razorpay Dashboard reach JoomShopping.

Razorpay requires a verified domain for webhooks. Razorpay only lets you add webhooks for a website domain that's verified on your Razorpay account (Dashboard → Account & Settings → Business website details). Until then, payments still work and are confirmed when the customer returns to your site, but closed-browser recovery and dashboard refunds won't sync. Webhooks also can't reach `localhost` or a staging site behind a password.

Webhook URL for JoomShopping

```
https://YOUR-SITE/index.php?option=com_jshopping&controller=checkout&task=step7&act=notify&js_paymentclass=pm_razorpaycheckout&no_lang=1
```

Replace `YOUR-SITE` with your domain, including any sub-folder Joomla is installed in, e.g. `https://www.example.in/shop`. The **Config** tab of the payment method shows this URL with your domain already filled in, so you can copy it from there.

Add the webhook in Razorpay

1. Log in to the Razorpay Dashboard and select **Test Mode** or **Live Mode** at the top. Webhooks are separate for each mode, so add one in each.
2. Go to **Account & Settings → Webhooks** (on older dashboards, **Settings → Webhooks**) and click **Add New Webhook**.
3. **Webhook URL:** paste the URL above.
4. **Secret:** type a long random string, and keep a copy of it.
5. **Alert email:** your email, so Razorpay can warn you if the webhook keeps failing.
6. **Active events:** tick these four:
 7. `payment.captured`
 8. `payment.failed`
 9. `order.paid`
 10. `refund.processed`
11. Click **Create Webhook**.
12. In JoomShopping, paste the same secret into **Test Webhook Secret** (for the test-mode webhook) or **Live Webhook Secret** (for the live one), and save.

The help text on the settings screen lists three events. `order.paid` is also supported and harmless to tick: it's treated the same as `payment.captured`, and duplicates are ignored.

How the plugin handles webhooks: each request's `X-Razorpay-Signature` is checked against your webhook secret. Requests with a missing or wrong signature get HTTP 400 and are logged as Webhook rejected. Each event is applied only once, so retries from Razorpay can't change an

order twice. Events meant for a different shop on the same site (for example a JoomShopping payment reaching the Phoca Cart URL) are ignored.

The customer checkout experience

Desktop

1. The customer chooses **Razorpay (UPI, cards, netbanking)** at the payment step and places the order.
2. The order is created in JoomShopping with your pending status, and the Razorpay window opens. If **Open Razorpay window automatically** is No, the customer clicks **Pay now with Razorpay**.
3. The customer pays by UPI (scanning the QR code or entering a UPI ID), card, netbanking or wallet.
4. Your server verifies the payment and the customer lands on JoomShopping's thank-you page. The order now has your paid status.

If the customer closes the window, they see Payment window closed. Click Pay now to try again. and can try again or cancel.

CASSIOPEIA

You are here: [Home](#) / Payment

Address

Payment Method

Confirm Order

☒ Razorpay (UPI, cards, netbanking)

Next

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[JoomShopping Download & Support](#)

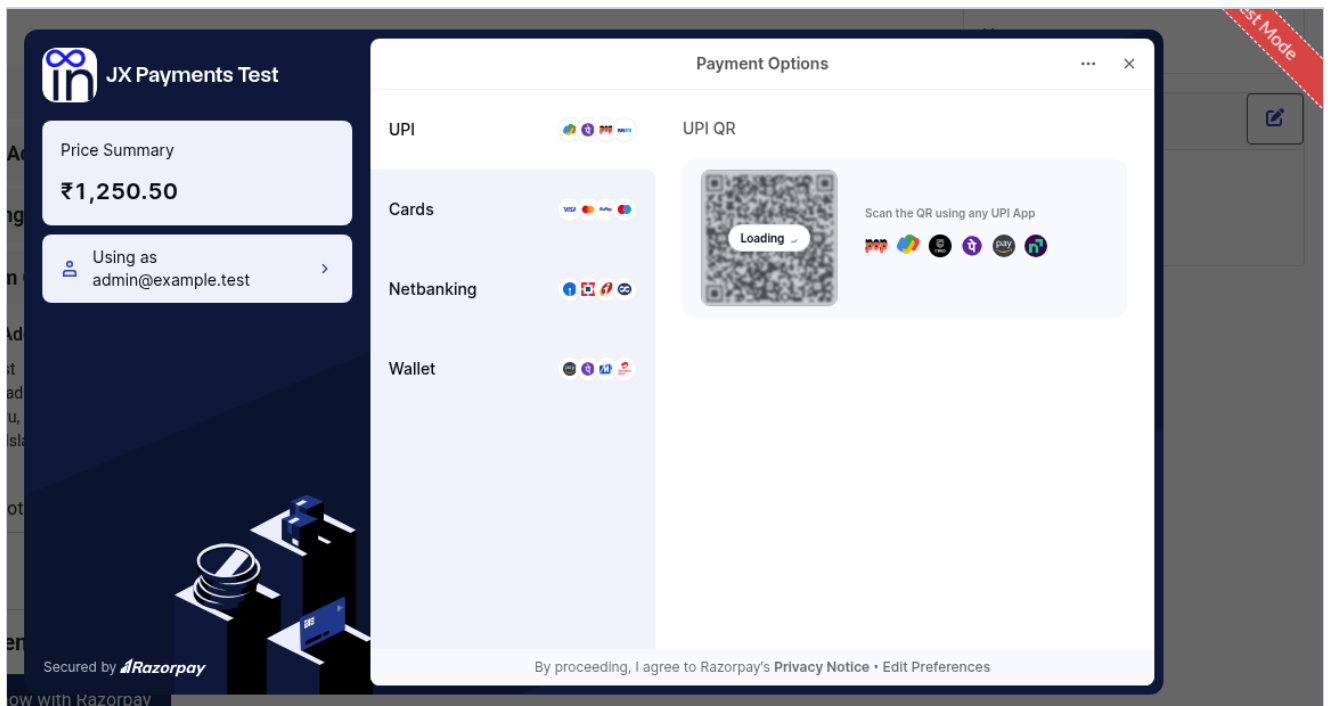
Main Menu

[Home](#)

Login Form

Hi Asha Test,

Log out



Mobile

On phones and tablets (iPhone, iPad, Android), the plugin uses Razorpay's **redirect mode** instead of a pop-up. The customer goes to Razorpay's payment page and comes back to your store through a signed return link. This avoids the blank or blocked bank and 3-D Secure pop-ups common on iOS Safari, and the customer stays logged in to the shop.

You are here: [Home](#) / Payment



Payment Method

☒ Razorpay (UPI, cards, netbanking)

Next

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Main Menu



[Home](#)

Login Form



Hi Asha Test,

Log out

UPI

UPI payments are often approved in another app (Google Pay, PhonePe, Paytm, BHIM...). If the customer approves the payment but doesn't come back to the browser, the `payment.captured` / `order.paid` webhook still confirms the order. That's one of the main reasons to set up webhooks.

Messages your customers may see

Message	Meaning
Razorpay is not configured. Please contact the store.	The keys for the current mode are missing.
Razorpay does not accept payments in this currency on this store.	The cart currency isn't in Accepted currencies .
We could not start the Razorpay payment...	Razorpay refused to create the order, usually because of wrong keys or a network problem.
We could not verify your payment. If money was taken, it will be confirmed shortly or refunded by Razorpay.	The browser's confirmation failed the check. A webhook confirms the order if the payment was real. Razorpay automatically refunds payments it never captures.
Your payment is being confirmed by Razorpay.	The payment is authorised but not yet captured. It updates automatically.

Order statuses and refunds

Order statuses

Event	Order status
Order placed, waiting for payment	JoomShopping's pending/new status (Order Status for Pending Payments)
Payment verified (browser return or <code>payment.captured</code> / <code>order.paid</code> webhook)	Your paid status setting
Payment failed (<code>payment.failed</code>)	Your failed status setting
Fully refunded	Your refunded status setting
Partly refunded	Status doesn't change; the refund is added to the order history

Refunds

Open the order under **Components → JoomShopping → Orders**. Orders paid with Razorpay show a Razorpay panel with the payment ID, amount paid and amount refunded so far.

- **Full refund:** leave the amount empty and click **Refund via Razorpay**.
- **Partial refund:** type the amount and click **Refund via Razorpay**.

Each refund is written to the order history. After a full refund the order moves to your **Refunded status**. Amounts above what's left are refused.

Automatic full refund by status: with **Full refund when order status is set to the refunded status** set to Yes, changing the order to the **Refunded status** refunds the full remaining amount in Razorpay. You get a message with the result.

Refunds made in the Razorpay Dashboard are recorded through the `refund.processed` webhook. The panel and the automatic refund are provided by the **Razorpay - JoomShopping (admin)** plugin, so keep it enabled.

Razorpay returns the money to the customer's original payment method. UPI refunds usually arrive within minutes to a few days; cards and netbanking take 5-7 working days, according to Razorpay. Razorpay doesn't return its fee on refunded payments.

Uninstalling

Go to **System → Manage → Extensions**, search for razorpay, select the package **Razorpay - JoomShopping** and click **Uninstall**.

What happens: - The Razorpay payment method(s) in JoomShopping are **unpublished**, so customers can't pick a payment method that no longer works. - The payment records tables `#__razorpaycheckout_transactions` and `#__razorpaycheckout_events` are **kept on purpose**, together with the payment method's settings in JoomShopping. Your history of Razorpay payment IDs and refunds stays available for accounting, and reinstalling picks up where you left off. - If you reinstall, methods the uninstall unpublished are published again. Methods you had unpublished yourself stay unpublished. - If another JoomlaX Razorpay product is still installed, the shared library and relay plugin stay.

To remove everything for good, drop those two tables from the database after uninstalling (back up first). Also delete the webhook in the Razorpay Dashboard.

Troubleshooting and FAQ

Where is the log file? `administrator/logs/razorpaycheckout_razorpay_joomshopping.php` (one file per shop). Errors and rejected webhooks are always logged. Keys, secrets and card numbers are redacted automatically, so you can share log extracts with support.

Razorpay doesn't appear at checkout. - Check the method is published, and that its access level and customer group (or restrictions) allow the customer. - The cart currency must be in **Accepted currencies**. A store in USD or EUR with only INR in that list won't show Razorpay.

"Razorpay is not configured. Please contact the store." The key fields for the current **Mode** are empty. Check that you entered test keys while in Test mode, or live keys while in Live mode.

"We could not start the Razorpay payment..." Usually a wrong Key ID or Key Secret, a test key used in Live mode (or the other way round), or a server that can't reach `api.razorpay.com` over HTTPS. Look in the log.

The customer paid, but the order still shows pending. The customer probably closed the browser before returning, and there's no webhook. Set up the webhook. For now, check the payment in the Razorpay Dashboard. If it's captured, the next webhook delivery will update the order, or you can update the status by hand.

The webhook shows failures in the Razorpay Dashboard. - 400 / "Invalid webhook signature": the secret in Razorpay doesn't match the Webhook Secret for that mode in JoomShopping. Retype both. - **404 or an HTML page:** wrong URL. Copy it again from this guide. Make sure the site isn't in Joomla's offline mode or behind password protection, and that no security extension or firewall blocks POST requests from Razorpay. - Razorpay retries failed webhooks for 24 hours, then may disable the webhook. Fix the problem and switch it back on.

I can't add a webhook. Razorpay says the domain isn't verified. Razorpay only allows webhooks for a verified business website. Add and verify your domain in the Razorpay Dashboard first. Until then, payments are confirmed when the customer returns to your site.

Can customers pay in USD or other currencies? Only if Razorpay has enabled International Payments on your account. Then add the currency codes to **Accepted currencies**.

Is there a fee for using the plugin on each payment? No. JoomlaX charges nothing per transaction. Razorpay charges its standard fees.

Does it support recurring payments or subscriptions? Not in version 1.0.7.

Does it need Joomla's backward-compatibility plugin? No. It's native Joomla 4.4, 5 or 6 code.

Can I use it on more than one shop on the same site? Yes. Install each shop's product, or the All Shops Bundle. Each shop has its own webhook URL, and events are routed to the right shop.

Security notes

- **Nothing is trusted from the browser.** When a customer returns from Razorpay, the plugin checks Razorpay's HMAC-SHA256 signature with your Key Secret, and checks that the amount and currency match the order. Only then is the order marked paid. A tampered or replayed confirmation is rejected.
- **Amounts are exact.** Prices are converted to paise with exact decimal arithmetic (₹1,250.50 → 125050 paise), with no rounding errors.
- **Webhooks are signed.** Each webhook must carry a valid X-Razorpay-Signature made with your webhook secret. Each event ID is used once, so replays can't change an order twice, and events for another shop's orders are ignored.
- **Your keys stay on your server.** The Key Secret and webhook secrets are never sent to the browser or shown on the storefront. Only the public Key ID is.
- **Logs are redacted.** Keys, secrets, signatures and card numbers are masked in the log files.
- **Signed return link.** The mobile redirect return link is signed with your site secret, so it can't be used as an open redirect or to inject data.
- **Admin refunds are protected.** Refund actions need a logged-in administrator with edit rights in the shop, plus Joomla's form token.
- **Good practice:** use HTTPS, keep Joomla, your shop and this plugin updated, limit who can open the payment settings, and regenerate your keys in Razorpay if you think they've leaked.
- **Privacy:** the plugin sends Razorpay the order amount, currency, order number and, where available, the customer's name, email and phone number (to pre-fill the checkout). It doesn't contact JoomlaX servers, except for Joomla's normal update check.

Version and support

- Version 1.0.7, 17 October 2026. See CHANGELOG.txt in the download for the full history.
- Support: through your joomlax.com account.

Razorpay - J2Commerce

Version 1.0.7 · by JoomlaX · GNU/GPL v2 or later

Razorpay - J2Commerce adds Razorpay payments to your J2Commerce store on Joomla. Your customers pay with UPI, cards, netbanking, wallets, EMI or Pay Later, whichever methods are switched on in your Razorpay account. Every payment is checked on your server before the order is marked as paid.

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Overview

Features

- **Razorpay Standard Checkout** inside your J2Commerce checkout: UPI (QR code, UPI ID and UPI apps), credit and debit cards, netbanking, wallets, and EMI / Pay Later when enabled on your Razorpay account.
- **Server-side verification:** the Razorpay signature, amount and currency are checked on your server. An order is never marked paid on the browser's word alone.
- **Webhooks** for `payment.captured`, `order.paid`, `payment.failed` and `refund.processed`, with signature checks and protection against duplicates. Orders are updated even when the customer closes the browser or a UPI payment confirms late.
- **Mobile-friendly:** on phones and tablets the plugin uses Razorpay's redirect checkout, so bank and 3-D Secure pages aren't blocked as pop-ups.
- **Full and partial refunds** from J2Commerce, recorded in the order history.
- **Separate test and live keys** with a one-click mode switch.
- **Your choice of order statuses** for paid, failed and refunded payments.
- **Logs with automatic redaction:** keys, secrets and card numbers are never written to the log.
- **Native Joomla code:** runs on Joomla 6 only without the backward-compatibility plugin.
- **Fully translatable:** all texts are language strings.

Requirements

Joomla	Joomla 6 only
PHP	PHP 8.3 or newer, with the cURL and OpenSSL extensions
Shop	J2Commerce 6 (tested with J2Commerce 6.6.5.1)
Currency	INR. Other currencies only if International Payments is enabled on your Razorpay account.
Razorpay	A Razorpay account (free to open; Razorpay charges its own transaction fees)
Website	

HTTPS is strongly recommended. Webhooks need a domain verified in Razorpay (see Webhooks).
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Note: J2Commerce 6 itself needs Joomla 6 and PHP 8.3, so this product does too. On Joomla 4 or 5, the installer stops with needs PHP 8.3.0 and Joomla 6.0.0 or newer.

Razorpay account and API keys

1. Create a Razorpay account

1. Sign up at razorpay.com with your business email and mobile number.
2. You can use **Test Mode** straight away, with no KYC.
3. To take real money, finish **activation (KYC)** in the Dashboard: business type, PAN, bank account, GSTIN if you have one, and your **website URL**. Razorpay reviews your website, so it should show your products, prices, contact details and policies (terms, privacy, refund and shipping).

2. Generate test keys

1. In the Razorpay Dashboard, switch to **Test Mode** with the toggle at the top.
2. Go to **Account & Settings → API Keys** (on older dashboards, **Settings → API Keys**) and click **Generate Test Key**.
3. Copy the **Key ID** (starts with `rzp_test_`) and the **Key Secret**. Razorpay shows the secret **only once**. Save it somewhere safe, or regenerate the key if you lose it.

3. Generate live keys

After your account is activated, switch to **Live Mode** and generate a key there the same way. Live Key IDs start with `rzp_live_`.

Keep your Key Secret and webhook secrets private. Never email them, paste them into chat or support tickets, or put them in screenshots. If a secret leaks, regenerate it in the Razorpay Dashboard and update the plugin.

Installation

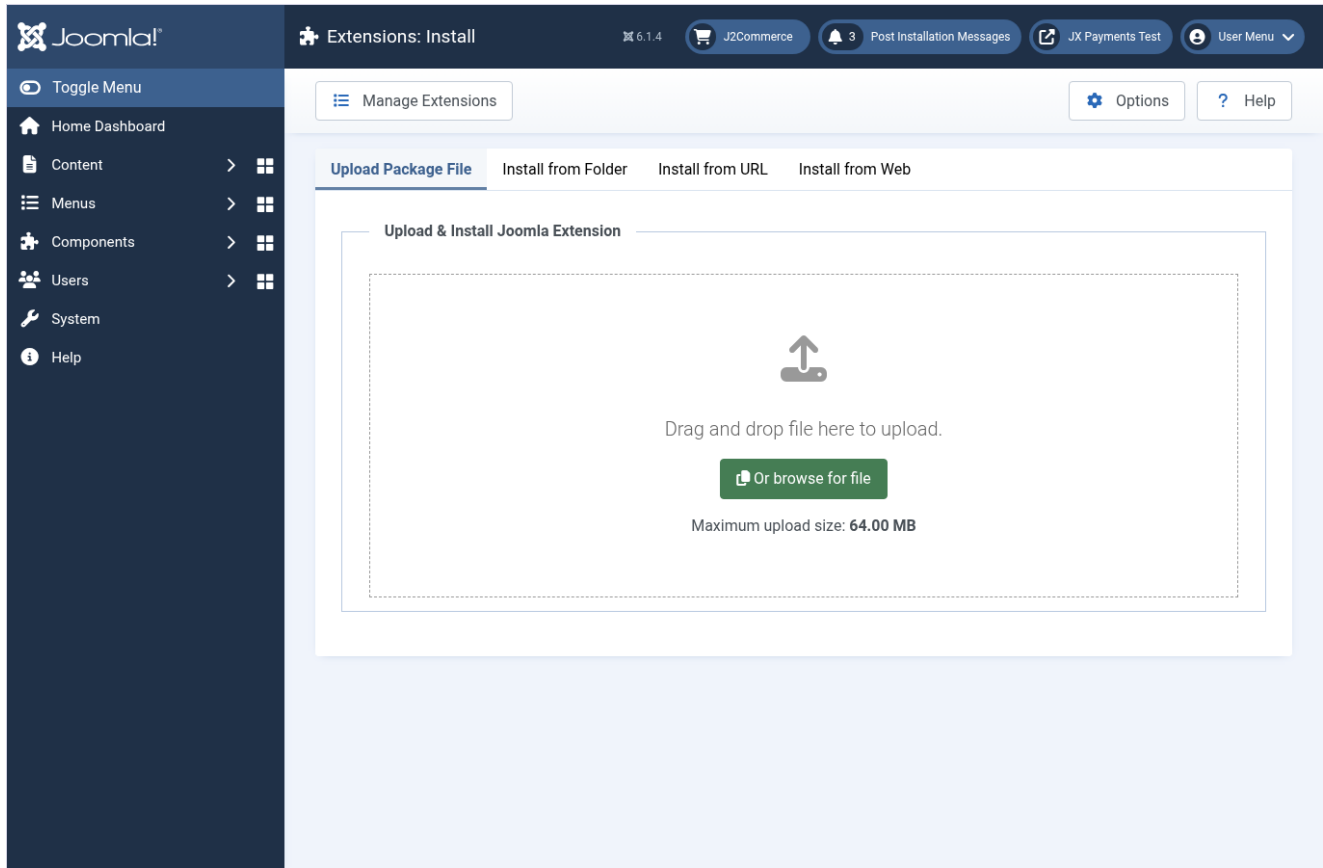
1. Download

Log in to your account on joomlax.com and download **Razorpay - J2Commerce**. The file is called `Razorpay_J2Commerce_UNZIP.zip`.

Unzip it first. `Razorpay_J2Commerce_UNZIP.zip` contains the installable package `pkg_razorpay_checkout_j2commerce_1.0.7.zip` plus `CHANGELOG.txt` and `ReadMe.txt`. Install the inner `pkg_...` file. If you upload the outer `_UNZIP` file, Joomla reports that it can't find an installable package.

2. Install in Joomla

1. Go to **System → Install → Extensions**.
2. Drag pkg_razorpaycheckout_j2commerce_1.0.7.zip onto the **Upload Package File** tab, or browse to it.
3. Joomla shows Installation of the package was successful.



The package installs: - **Razorpay Checkout Core** (library lib_razorpaycheckout), the shared payment engine. - **System - Razorpay Checkout Relay** (system plugin), which handles the signed return link for mobile redirect checkout. Keep it enabled. - The J2Commerce connector itself.

You can check them under **System → Manage → Extensions** by searching for razorpay:

The screenshot shows the Joomla! Extensions Manager interface. The left sidebar contains the Joomla! logo and a navigation menu with items: Toggle Menu, Home Dashboard, Content, Menus, Components, Users, System, and Help. The main area is titled 'Extensions: Manage' and includes a search bar with 'razorpay' entered, a 'Filter Options' button, and a 'Clear' button. Below the search bar is a table listing installed extensions. The table has columns: Status, Name, Location, Type, Version, Date, Author, Folder, Locked, Package ID, and ID. The extensions listed are:

Status	Name	Location	Type	Version	Date	Author	Folder	Locked	Package ID	ID
✓	FILE_RAZORPAYCHECKOUT_JSHOPPING	Site	File	1.0.7	2026-10-16	JoomlaX	N/A	No	404	401
✓	Razorpay - All Shops Bundle	Site	Package	1.0.7	2026-10-17	JoomlaX	N/A	No	404	404
✓	Razorpay - HikaShop	Site	Plugin	1.0.7	2026-10-16	JoomlaX	hikashoppayment	No	404	397
✓	Razorpay - HikaShop	Site	Package	1.0.7	2026-10-17	JoomlaX	N/A	No	404	398
✓	Razorpay - J2Commerce	Site	Plugin	1.0.7	2026-10-16	JoomlaX	j2commerce	No	404	403
✓	Razorpay - JoomShopping (admin)	Site	Plugin	1.0.7	2026-10-16	JoomlaX	jshoppingadmin	No	404	402
✓	Razorpay - Phoca Cart	Site	Plugin	1.0.7	2026-10-16	JoomlaX	pcp	No	404	400
✓	Razorpay Checkout Core	Site	Library	1.0.7	2026-10-16	JoomlaX	N/A	No	404	399
✓	System - Razorpay Checkout Relay	Site	Plugin	1.0.7	2026-10-16	JoomlaX	system	No	404	396

At the bottom right of the table, it says '1 - 9 / 9 items'.

You can install it next to other JoomlaX Razorpay products on the same site. They share the library and relay plugin, and uninstalling one product keeps whatever another product still uses.

3. Enter your download key for updates

Updates arrive through Joomla's normal update system, but only after you enter your JoomlaX **download key** (Joomla calls it the `dlid`):

1. Copy your download key from your joomlax.com account.
2. Go to **System → Update → Update Sites** and search for razorpay.
3. Open the **Razorpay - J2Commerce updates** entry (RazorpayJ2Commerce). Rows marked The Download Key is missing need the key.
4. Paste the key into the **Download Key** field and save.
5. New versions then appear in **System → Update → Extensions**.

Update Sites

6.1.4

J2Commerce

3 Post Installation Messages

JX Payments Test

User Menu

Actions

Rebuild

Options

Help

razorpay

Filter Options

Clear

Name ascending

20

7/7 Columns

	Status	Update Site	Name	Location	Type	Folder	ID
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/updates.xml Download key missing The Download Key is missing	FILE_RAZORPAYCHECKOUT_JSHOPPING	Site	File	N/A	18
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml The Download Key is missing	Razorpay - All Shops Bundle	Site	Package	N/A	18
☐		Razorpay - HikaShop updates https://updates.joomla.com/RazorpayHikaShop/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Plugin	hikashoppayment	17
☐		Razorpay - HikaShop updates https://updates.joomla.com/RazorpayHikaShop/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Package	N/A	17
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Plugin	hikashoppayment	18

The extension keeps working when your subscription ends; you just stop getting updates.

Configure the payment method in J2Commerce

- Go to **Components** → **J2Commerce** → **Payment methods** (or **System** → **Plugins** and search for Razorpay).
- Open **Razorpay - J2Commerce**. Make sure **Status** is Enabled. The installer enables it automatically when J2Commerce is installed.
- Fill in the settings below and click **Save & Close**.

Joomla!

Toggle Menu

Home Dashboard

Content

Menus

Components

Users

System

Help

Payment Methods

6.1.4

J2Commerce

3

Post Installation Messages

JX Payments Test

User Menu

Actions

Install Payment Method

Options

Help

Good evening Admin! You have ₹12,998.00 in sales today and 12 guests currently visiting your site.

J2Commerce

Dashboard

Catalogue

Sales

Localisation

Design

Setup

Analytics

Apps

Search Payment Methods

Filter Options

Clear

Payment Method - Ascending

20

5/5 Columns

	Status	Payment Method	Version	ID
		Bank Transfer Accept payments via bank transfer or wire transfer with manual confirmation	6.6.5.1	357
		Cash on Delivery Accept cash on delivery payments with J2Commerce. Customers pay when the order is delivered.	6.6.5.1	355
		Money Order Payment Accept payments via money order or check. Customers receive payment instructions after placing their order.	6.6.5.1	356
		PayPal Accept PayPal payments using Smart Payment Buttons with REST API v2.	6.6.5.1	358
		Razorpay - J2Commerce Razorpay Standard Checkout for J2Commerce 6 by JoomlaX. Refunds run from the J2Commerce order screen (Refund payment).	1.0.7	403

1 - 5 / 5 items

i

Need Help?

Learn how to configure payment methods and troubleshoot common issues.

Get Support

Documentation

Add Payment Methods

Install payment gateway plugins to accept credit cards, PayPal, Stripe, and more.

Browse Payment Plugins

J2Commerce, LLC

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Version: 6.6.5.1

Settings

Plugins: Razorpay - J2Commerce

6.1.4

JX Payments Test

Save

Save & Close

Close

Help

Plugin

Razorpay - J2Commerce

j2commerce / payment_razorpaycheckout

Razorpay Standard Checkout for J2Commerce 6 by JoomlaX. Refunds run from the J2Commerce order screen (Refund payment).

Display name

Razorpay (UPI, cards, netbanking)

Mode

Test (sandbox)

Test Key ID

rzp_test_XXXXXXXXXXXX

Test Key Secret

.....

Test Webhook Secret

.....

Webhook URL

Webhook URL

https://YOUR-SITE/index.php?option=com_ajax&group=j2commerce&plugin=payment_razorpaycheckout&format=raw -- events payment.captured, payment.failed, refund.processed.

Accepted currencies (INR always; add e.g. USD,EUR if international payments are enabled)

INR

Name shown in Razorpay window

My India Store

Razorpay window colour

#1819ed

Open Razorpay window automatically

No

Status when paid

Confirmed

Status when payment fails

Failed

Status after full refund

- Automatic: the Refunded status if the shop has one -

Message after payment

Status

Enabled

Access

Public

Ordering

Razorpay - J2Commerce

Plugin Type

j2commerce

Plugin File

payment_razorpaycheckout

Note

The screenshot uses dummy keys (`rzp_test_XXXXXXXXXXXX`). Never share screenshots that show your real keys.

Setting	What it does
Display name	The name customers see at checkout. Default: Razorpay (UPI, cards, netbanking).
Mode	Test (sandbox) or Live. Only the keys for the selected mode are used. Default: Test. The screen only shows the fields for the selected mode.
Test Key ID	Your <code>rzp_test_...</code> Key ID.
Test Key Secret	The secret shown when you generated the test key.

Setting	What it does
Test Webhook Secret	The secret you typed when creating the test-mode webhook in Razorpay (see Webhooks).
Live Key ID	Your <code>rzp_live_...</code> Key ID.
Live Key Secret	The live key secret.
Live Webhook Secret	The secret of the live-mode webhook.
Webhook URL	Shows the webhook URL format and events. Replace YOUR-SITE with your domain.
Accepted currencies	Comma-separated currency codes. INR is always accepted. Add others (e.g. USD, EUR, GBP) only if International Payments is enabled on your Razorpay account. If the cart currency isn't in this list, Razorpay isn't offered at checkout. Default: INR.
Name shown in Razorpay window	Your store name as shown at the top of the Razorpay payment window. Leave empty to use Razorpay's default.
Razorpay window colour	The accent colour of the Razorpay window, as a hex code. Default: <code>#1819ED</code> .
Open Razorpay window automatically	Yes (default): the Razorpay window opens as soon as the payment page loads. No: the customer sees a Pay now with Razorpay button and clicks it.
Status when paid	Default: Confirmed.
Status when payment fails	Default: Failed.
Status after full refund	Automatic (default): uses J2Commerce's Refunded status if your shop has one. Keep current status: the status doesn't change. Or pick any status.
Message after payment	Optional text shown to the customer on the thank-you page. If empty: Thank you. Your Razorpay payment was received.

Test mode and live mode

	Test mode	Live mode
Keys	<code>rzp_test_...</code>	<code>rzp_live_...</code>
Money	None; payments are simulated	Real payments
Webhook	Created in the Dashboard under Test Mode , with its own secret	Created under Live Mode , with its own secret
Admin	Payments show a yellow TEST badge on the order	No badge

Testing your store: 1. Set **Mode** to Test (sandbox), enter your test keys and save. 2. Place an order on your store and pay with Razorpay's test methods: in test mode, UPI and netbanking show a Success / Failure choice, and Razorpay publishes test card numbers in its documentation. 3. Check that the order moves to your paid status, and try a refund.

Going live: 1. Finish Razorpay activation and generate live keys. 2. Enter the **Live Key ID**, **Live Key Secret** and (after creating the live webhook) **Live Webhook Secret**. 3. Set **Mode** to Live and save. 4. Make one small real payment, check the order, then refund it.

Test and live keys are stored separately, so you can switch back to test mode at any time without retyping anything. Test-mode orders can't be confirmed by live webhooks, and live-mode orders can't be confirmed by test webhooks.

Webhooks

Webhooks let Razorpay tell your store directly that a payment was captured, failed or refunded. Without them, an order is confirmed only when the customer's browser comes back to your site. With them, the order is updated even if the customer closes the tab, loses the connection, or approves a UPI request minutes later. Webhooks are also how refunds made in the Razorpay Dashboard reach J2Commerce.

Razorpay requires a verified domain for webhooks. Razorpay only lets you add webhooks for a website domain that's verified on your Razorpay account (Dashboard → Account & Settings → Business website details). Until then, payments still work and are confirmed when the customer returns to your site, but closed-browser recovery and dashboard refunds won't sync. Webhooks also can't reach localhost or a staging site behind a password.

Webhook URL for J2Commerce

```
https://YOUR-SITE/index.php?
option=com_ajax&group=j2commerce&plugin=payment_razorpaycheckout&format=raw
```

Replace YOUR-SITE with your domain, including any sub-folder Joomla is installed in, e.g. `https://www.example.in/shop`.

Add the webhook in Razorpay

1. Log in to the Razorpay Dashboard and select **Test Mode** or **Live Mode** at the top. Webhooks are separate for each mode, so add one in each.
2. Go to **Account & Settings → Webhooks** (on older dashboards, **Settings → Webhooks**) and click **Add New Webhook**.
3. **Webhook URL:** paste the URL above.
4. **Secret:** type a long random string, and keep a copy of it.
5. **Alert email:** your email, so Razorpay can warn you if the webhook keeps failing.
6. **Active events:** tick these four:
 7. `payment.captured`
 8. `payment.failed`
 9. `order.paid`
 10. `refund.processed`
11. Click **Create Webhook**.
12. In J2Commerce, paste the same secret into **Test Webhook Secret** (for the test-mode webhook) or **Live Webhook Secret** (for the live one), and save.

The help text on the settings screen lists three events. `order.paid` is also supported and harmless to tick: it's treated the same as `payment.captured`, and duplicates are ignored.

How the plugin handles webhooks: each request's `X-Razorpay-Signature` is checked against your webhook secret. Requests with a missing or wrong signature get HTTP 400 and are logged as Webhook rejected. Each event is applied only once, so retries from Razorpay can't change an order twice. Events meant for a different shop on the same site (for example a JoomShopping payment reaching the Phoca Cart URL) are ignored.

The customer checkout experience

Desktop

1. The customer chooses **Razorpay (UPI, cards, netbanking)** at the payment step and places the order.
2. The order is created in J2Commerce with your pending status, and the Razorpay window opens. If **Open Razorpay window automatically** is No, the customer clicks **Pay now with Razorpay**.
3. The customer pays by UPI (scanning the QR code or entering a UPI ID), card, netbanking or wallet.
4. Your server verifies the payment and the customer lands on J2Commerce's thank-you page. The order now has your paid status.

If the customer closes the window, they see Payment window closed. Click Pay now to try again. and can try again or cancel.

You are here: [Home](#)



Main Menu



[Home](#)

Login Form



Hi Admin Test,

[Log out](#)

Home

[Logout](#)

Billing Address

[Change](#)

Shipping & Payment Method

Payment Method

All transactions are secure and encrypted.

☐ Cash on Delivery

☐ Money Order / Check

☐ Bank Transfer

☐ PayPal

☐ Razorpay (UPI, cards, netbanking)

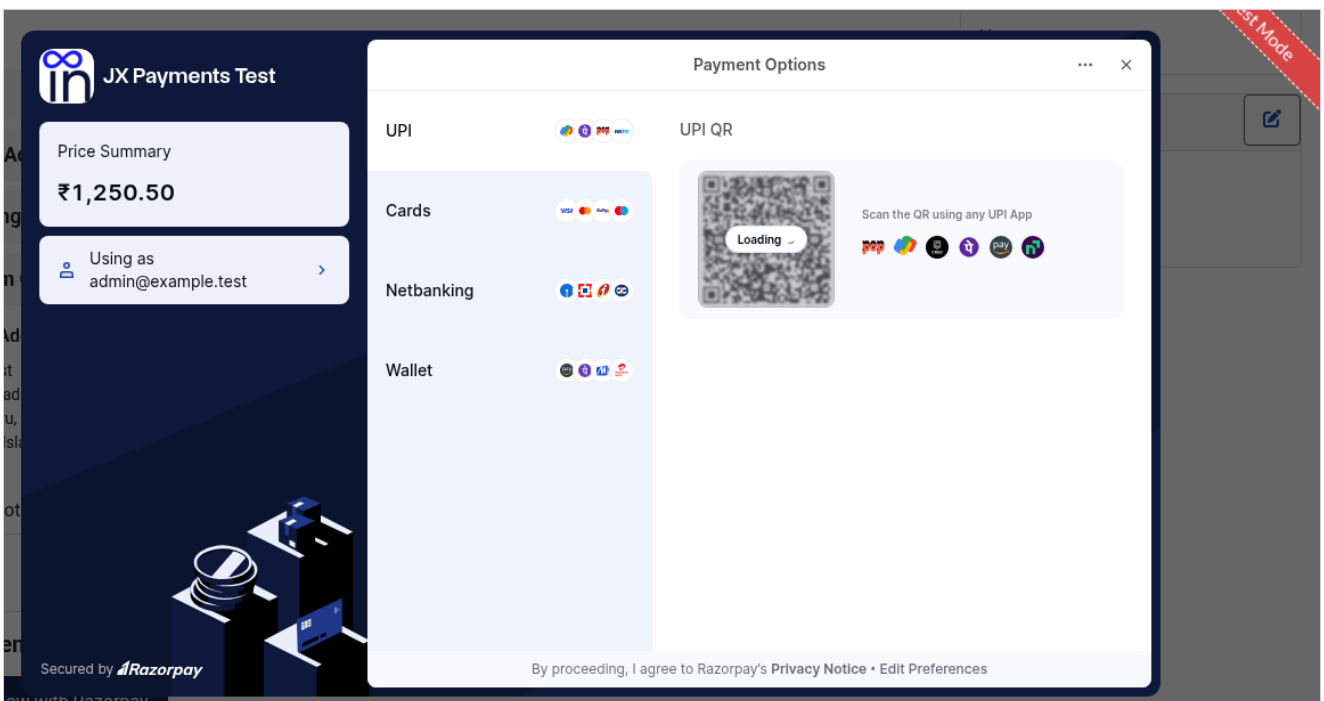
[Continue](#)

[Confirm Order](#)

1x J2 Test Ebo... ₹499.00

Subtotal ₹499.00

Total ₹499.00



Mobile

On phones and tablets (iPhone, iPad, Android), the plugin uses Razorpay's **redirect mode** instead of a pop-up. The customer goes to Razorpay's payment page and comes back to your

store through a signed return link. This avoids the blank or blocked bank and 3-D Secure pop-ups common on iOS Safari, and the customer stays logged in to the shop.

CASSIOPEIA

You are here: Home



Home

 Show order summary 

₹998.00

Logout

Billing Address

Change

Shipping & Payment Method

Payment Method

All transactions are secure and encrypted.

☐ Cash on Delivery

☐ Money Order / Check

☐ Bank Transfer

UPI

UPI payments are often approved in another app (Google Pay, PhonePe, Paytm, BHIM...). If the customer approves the payment but doesn't come back to the browser, the `payment.captured` / `order.paid` webhook still confirms the order. That's one of the main reasons to set up webhooks.

Messages your customers may see

Message	Meaning
Razorpay is not configured. Please contact the store.	The keys for the current mode are missing.
Razorpay does not accept payments in this currency on this store.	The cart currency isn't in Accepted currencies .
We could not start the Razorpay payment...	Razorpay refused to create the order, usually because of wrong keys or a network problem.
We could not verify your payment. If money was taken, it will be confirmed shortly or refunded by Razorpay.	The browser's confirmation failed the check. A webhook confirms the order if the payment was real. Razorpay automatically refunds payments it never captures.
Your payment is being confirmed by Razorpay.	The payment is authorised but not yet captured. It updates automatically.

Order statuses and refunds

Order statuses

Event	Order status
Order placed, waiting for payment	J2Commerce's pending/new status
Payment verified (browser return or <code>payment.captured</code> / <code>order.paid</code> webhook)	Your paid status setting
Payment failed (<code>payment.failed</code>)	Your failed status setting
Fully refunded	Your refunded status setting
Partly refunded	Status doesn't change; the refund is added to the order history

Refunds

Refunds use J2Commerce's own **Refund payment** action on the order screen (**Components → J2Commerce → Orders → open the order**).

- Refund the full amount, or enter a smaller amount for a **partial refund**. An amount equal to or above what's left is treated as a full refund of the remainder.
- Each refund is written to the J2Commerce payment ledger and the order history, with the Razorpay refund ID.
- After a **full** refund, the order moves to the status in **Status after full refund**.

The Refunded status. A fresh J2Commerce install has no Refunded order status. With the default Automatic setting, the plugin looks for an enabled status named Refunded (or J2Commerce's refunded language key, or a status of type "refunded"). If it finds none, the order keeps its current status. To use it: 1. Go to **J2Commerce → Settings → Order statuses** (in the Localisation/Settings area of your J2Commerce version) and click **New**. 2. Name it **Refunded**, choose a label colour, set it to enabled and save. 3. Leave **Status after full refund** on Automatic, or pick Refunded directly.

Refunds made in the Razorpay Dashboard are recorded through the `refund.processed` webhook, which also changes the status after a full refund.

Razorpay returns the money to the customer's original payment method. UPI refunds usually arrive within minutes to a few days; cards and netbanking take 5-7 working days, according to Razorpay. Razorpay doesn't return its fee on refunded payments.

Uninstalling

Go to **System → Manage → Extensions**, search for razorpay, select the package **Razorpay - J2Commerce** and click **Uninstall**.

What happens: - The Razorpay payment method(s) in J2Commerce are **unpublished**, so customers can't pick a payment method that no longer works. - The payment records tables `#__razorpaycheckout_transactions` and `#__razorpaycheckout_events` are **kept on purpose**, together with the payment method's settings in J2Commerce. Your history of Razorpay payment IDs and refunds stays available for accounting, and reinstalling picks up where you left off. - If you reinstall, methods the uninstall unpublished are published again. Methods you had unpublished yourself stay unpublished. - If another JoomlaX Razorpay product is still installed, the shared library and relay plugin stay.

To remove everything for good, drop those two tables from the database after uninstalling (back up first). Also delete the webhook in the Razorpay Dashboard.

Troubleshooting and FAQ

Where is the log file? `administrator/logs/razorpaycheckout_razorpay_j2commerce.php` (one file per shop). Errors and rejected webhooks are always logged. Keys, secrets and card numbers are redacted automatically, so you can share log extracts with support.

Razorpay doesn't appear at checkout. - Check the method is published and the plugin enabled, and that its access level and customer group (or restrictions) allow the customer. - The cart currency must be in **Accepted currencies**. A store in USD or EUR with only INR in that list won't show Razorpay.

"Razorpay is not configured. Please contact the store." The key fields for the current **Mode** are empty. Check that you entered test keys while in Test mode, or live keys while in Live mode.

"We could not start the Razorpay payment..." Usually a wrong Key ID or Key Secret, a test key used in Live mode (or the other way round), or a server that can't reach `api.razorpay.com` over HTTPS. Look in the log.

The customer paid, but the order still shows pending. The customer probably closed the browser before returning, and there's no webhook. Set up the webhook. For now, check the payment in the Razorpay Dashboard. If it's captured, the next webhook delivery will update the order, or you can update the status by hand.

The webhook shows failures in the Razorpay Dashboard. - 400 / "Invalid webhook signature": the secret in Razorpay doesn't match the Webhook Secret for that mode in J2Commerce. Retype both. - **404 or an HTML page:** wrong URL. Copy it again from this guide. Make sure the site isn't in Joomla's offline mode or behind password protection, and that no security extension or firewall blocks POST requests from Razorpay. - Razorpay retries failed webhooks for 24 hours, then may disable the webhook. Fix the problem and switch it back on.

I can't add a webhook. Razorpay says the domain isn't verified. Razorpay only allows webhooks for a verified business website. Add and verify your domain in the Razorpay Dashboard first. Until then, payments are confirmed when the customer returns to your site.

Can customers pay in USD or other currencies? Only if Razorpay has enabled International Payments on your account. Then add the currency codes to **Accepted currencies**.

Is there a fee for using the plugin on each payment? No. JoomlaX charges nothing per transaction. Razorpay charges its standard fees.

Does it support recurring payments or subscriptions? Not in version 1.0.7.

Does it need Joomla's backward-compatibility plugin? No. It's native Joomla 6 only code.

Can I use it on more than one shop on the same site? Yes. Install each shop's product, or the All Shops Bundle. Each shop has its own webhook URL, and events are routed to the right shop.

Security notes

- **Nothing is trusted from the browser.** When a customer returns from Razorpay, the plugin checks Razorpay's HMAC-SHA256 signature with your Key Secret, and checks that the amount and currency match the order. Only then is the order marked paid. A tampered or replayed confirmation is rejected.
- **Amounts are exact.** Prices are converted to paise with exact decimal arithmetic (₹1,250.50 → 125050 paise), with no rounding errors.
- **Webhooks are signed.** Each webhook must carry a valid X-Razorpay-Signature made with your webhook secret. Each event ID is used once, so replays can't change an order twice, and events for another shop's orders are ignored.
- **Your keys stay on your server.** The Key Secret and webhook secrets are never sent to the browser or shown on the storefront. Only the public Key ID is.
- **Logs are redacted.** Keys, secrets, signatures and card numbers are masked in the log files.
- **Signed return link.** The mobile redirect return link is signed with your site secret, so it can't be used as an open redirect or to inject data.
- **Admin refunds are protected.** Refund actions need a logged-in administrator with edit rights in the shop, plus Joomla's form token.
- **Good practice:** use HTTPS, keep Joomla, your shop and this plugin updated, limit who can open the payment settings, and regenerate your keys in Razorpay if you think they've leaked.

- **Privacy:** the plugin sends Razorpay the order amount, currency, order number and, where available, the customer's name, email and phone number (to pre-fill the checkout). It doesn't contact JoomlaX servers, except for Joomla's normal update check.

Version and support

- Version 1.0.7, 17 October 2026. See CHANGELOG.txt in the download for the full history.
- Support: through your joomlax.com account.

Razorpay - All Shops Bundle

Version 1.0.7 · by JoomlaX · GNU/GPL v2 or later

One package and one licence with the Razorpay connectors for **HikaShop, Phoca Cart, JoomShopping and J2Commerce 6**. It's made for agencies and developers who build Indian stores on different shop components. Each connector works exactly like the single-shop product of the same name.

Contents: [What's included](#) · [Requirements](#) · [Razorpay account](#) · [Installation](#) · [Shop set-up](#) · [HikaShop](#) · [Phoca Cart](#) · [JoomShopping](#) · [J2Commerce](#) · [Test and live](#) · [Uninstalling](#) · [FAQ](#) · [Security](#)

Separate guides for each shop: [Razorpay - HikaShop](#) · [Razorpay - Phoca Cart](#) · [Razorpay - JoomShopping](#) · [Razorpay - J2Commerce](#)

What's included

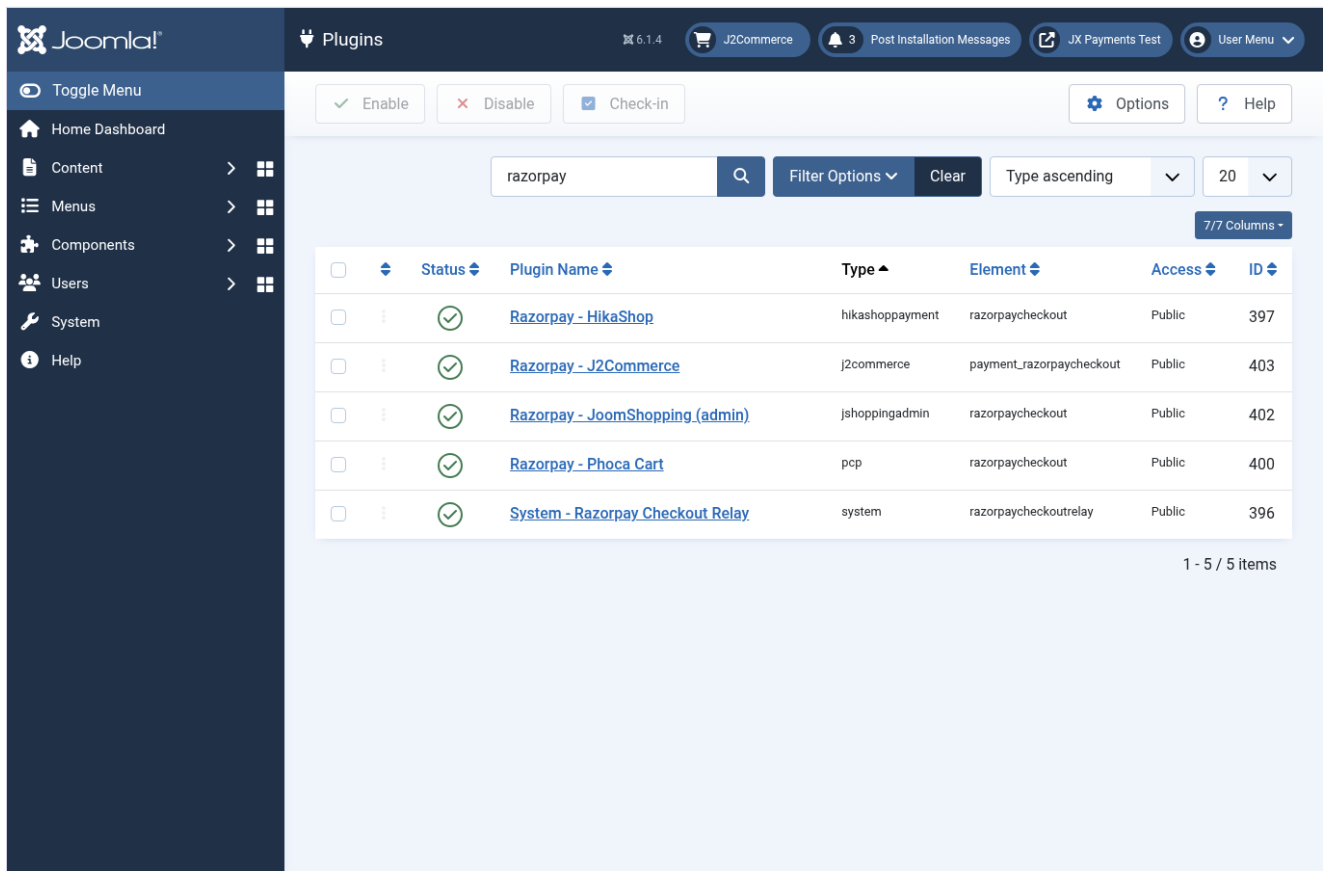
Extension	Purpose
Razorpay Checkout Core (lib_razorpaycheckout)	Shared payment engine
System - Razorpay Checkout Relay	Signed return link for mobile redirect checkout
Razorpay - HikaShop (plg_hikashoppayment_razorpaycheckout)	HikaShop connector
Razorpay - Phoca Cart (plg_pcp_razorpaycheckout)	Phoca Cart connector
Razorpay - JoomShopping payment file (pm_razorpaycheckout) + Razorpay - JoomShopping (admin) plugin	JoomShopping connector and refund panel
Razorpay - J2Commerce (plg_j2commerce_payment_razorpaycheckout)	J2Commerce 6 connector

All four connectors share the same features: UPI, cards, netbanking and wallets through Razorpay Standard Checkout; server-side signature and amount checks; signed webhooks (payment.captured, order.paid, payment.failed, refund.processed) with duplicate protection; mobile redirect checkout; full and partial refunds; separate test and live keys; your choice of order statuses; and redacted logs.

Requirements

Joomla	4.4, 5 or 6
PHP	8.1 or newer, with cURL and OpenSSL
Shops	At least one of: HikaShop, Phoca Cart 6, JoomShopping 5, J2Commerce 6
J2Commerce	Needs Joomla 6 and PHP 8.3 (J2Commerce 6's own requirement)
Currency	INR. Other currencies only with Razorpay International Payments.

The bundle installs all its connectors on every site. The J2Commerce connector's settings screen even opens on sites without J2Commerce. A connector does nothing unless its shop is installed and you configure a payment method in it.



The screenshot shows the Joomla! administrator interface. The top navigation bar includes the Joomla! logo, version 6.1.4, and several status icons. The left sidebar contains a 'Toggle Menu' button and a list of menu items: Home Dashboard, Content, Menus, Components, Users, System, and Help. The main content area is titled 'Plugins' and features a search bar with 'razorpay' entered. Below the search bar are buttons for 'Enable', 'Disable', and 'Check-in', along with 'Options' and 'Help' buttons. A table lists the installed plugins, with columns for Status, Plugin Name, Type, Element, Access, and ID. The table shows five Razorpay plugins, all with a status of 'checked' (indicated by a green checkmark). The plugins are: Razorpay - HikaShop, Razorpay - J2Commerce, Razorpay - JoomShopping (admin), Razorpay - Phoca Cart, and System - Razorpay Checkout Relay. The bottom right corner of the table indicates '1 - 5 / 5 items'.

Status	Plugin Name	Type	Element	Access	ID
checked	Razorpay - HikaShop	hikashoppayment	razorpaycheckout	Public	397
checked	Razorpay - J2Commerce	j2commerce	payment_razorpaycheckout	Public	403
checked	Razorpay - JoomShopping (admin)	jshoppingadmin	razorpaycheckout	Public	402
checked	Razorpay - Phoca Cart	pcp	razorpaycheckout	Public	400
checked	System - Razorpay Checkout Relay	system	razorpaycheckoutrelay	Public	396

Razorpay account and API keys

1. Create a Razorpay account

1. Sign up at razorpay.com with your business email and mobile number.
2. You can use **Test Mode** straight away, with no KYC.
3. To take real money, finish **activation (KYC)** in the Dashboard: business type, PAN, bank account, GSTIN if you have one, and your **website URL**. Razorpay reviews your website, so it should show your products, prices, contact details and policies (terms, privacy, refund and shipping).

2. Generate test keys

1. In the Razorpay Dashboard, switch to **Test Mode** with the toggle at the top.
2. Go to **Account & Settings** → **API Keys** (on older dashboards, **Settings** → **API Keys**) and click **Generate Test Key**.
3. Copy the **Key ID** (starts with `rzp_test_`) and the **Key Secret**. Razorpay shows the secret **only once**. Save it somewhere safe, or regenerate the key if you lose it.

3. Generate live keys

After your account is activated, switch to **Live Mode** and generate a key there the same way. Live Key IDs start with `rzp_live_`.

Keep your Key Secret and webhook secrets private. Never email them, paste them into chat or support tickets, or put them in screenshots. If a secret leaks, regenerate it in the Razorpay Dashboard and update the plugin.

Installation

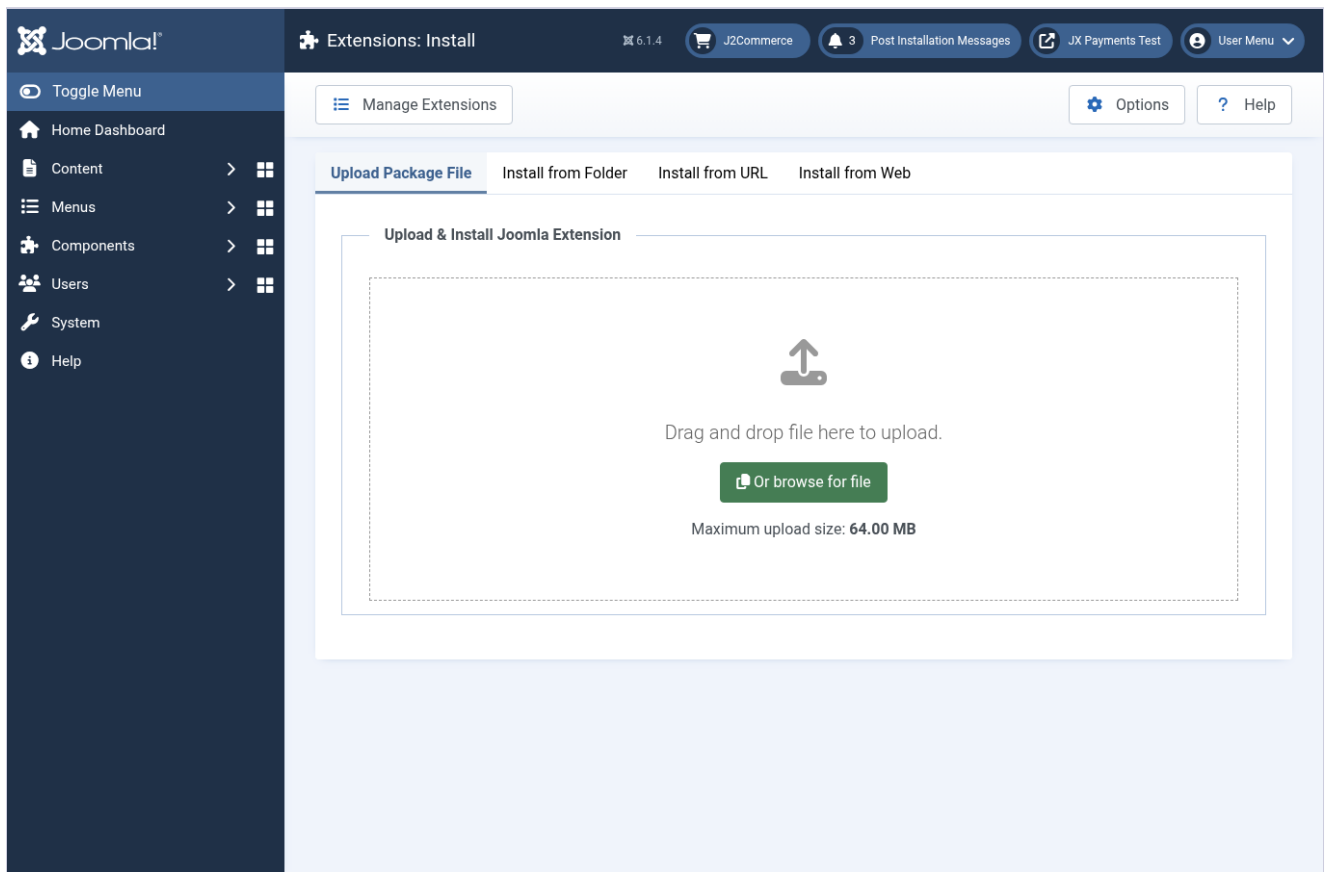
1. Download

Log in to your account on joomlax.com and download **Razorpay - All Shops Bundle**. The file is called `Razorpay_AllShops_Bundle_UNZIP.zip`.

Unzip it first. `Razorpay_AllShops_Bundle_UNZIP.zip` contains the installable package `pkg_razorpaycheckout_1.0.7.zip` plus `CHANGELOG.txt` and `ReadMe.txt`. Install the inner `pkg_...` file. If you upload the outer `_UNZIP` file, Joomla reports that it can't find an installable package.

2. Install in Joomla

1. Go to **System → Install → Extensions**.
2. Drag `pkg_razorpaycheckout_1.0.7.zip` onto the **Upload Package File** tab, or browse to it.
3. Joomla shows Installation of the package was successful.



The package installs everything listed under What's included. The connectors for shops present on the site are enabled automatically.

You can check them under **System → Manage → Extensions** by searching for razorpay:

Joomla! Extensions: Manage 5.1.4 J2Commerce 3 Post Installation Messages JX Payments Test User Menu											
Toggle Menu Home Dashboard Content Menus Components Users System Help											
Actions Install Extensions Check For Updates Options Help											
razorpay Filter Options Clear Name ascending 20 11/11 Columns											
☐	Status	Name	Location	Type	Version	Date	Author	Folder	Locked	Package ID	ID
☐	✓	FILE_RAZORPAYCHECKOUT_JSHOPPING	Site	File	1.0.7	2026-10-16	JoomlaX	N/A	No	404	401
☐	✓	Razorpay - All Shops Bundle	Site	Package	1.0.7	2026-10-17	JoomlaX	N/A	No		404
☐	✓	Razorpay - HikaShop	Site	Plugin	1.0.7	2026-10-16	JoomlaX	hikashoppayment	No	404	397
☐	✓	Razorpay - HikaShop	Site	Package	1.0.7	2026-10-17	JoomlaX	N/A	No		398
☐	✓	Razorpay - J2Commerce	Site	Plugin	1.0.7	2026-10-16	JoomlaX	j2commerce	No	404	403
☐	✓	Razorpay - JoomShopping (admin)	Site	Plugin	1.0.7	2026-10-16	JoomlaX	jshoppingadmin	No	404	402
☐	✓	Razorpay - Phoca Cart	Site	Plugin	1.0.7	2026-10-16	JoomlaX	pcp	No	404	400
☐	✓	Razorpay Checkout Core	Site	Library	1.0.7	2026-10-16	JoomlaX	N/A	No	404	399
☐	✓	System - Razorpay Checkout Relay	Site	Plugin	1.0.7	2026-10-16	JoomlaX	system	No	404	396
1 - 9 / 9 items											

You can install it next to other JoomlaX Razorpay products on the same site. They share the library and relay plugin, and uninstalling one product keeps whatever another product still uses.

3. Enter your download key for updates

Updates arrive through Joomla's normal update system, but only after you enter your JoomlaX **download key** (Joomla calls it the `dlid`):

1. Copy your download key from your joomlax.com account.
2. Go to **System → Update → Update Sites** and search for razorpay.
3. Open the **Razorpay - All Shops Bundle updates** entry (RazorpayAllShopsBundle). Rows marked The Download Key is missing need the key.
4. Paste the key into the **Download Key** field and save.
5. New versions then appear in **System → Update → Extensions**.

Update Sites

6.1.4

J2Commerce

3 Post Installation Messages

JX Payments Test

User Menu

Actions

Rebuild

Options

Help

razorpay

Filter Options

Clear

Name ascending

20

7/7 Columns

	Status	Update Site	Name	Location	Type	Folder	ID
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/updates.xml Download key missing The Download Key is missing	FILE_RAZORPAYCHECKOUT_JSHOPPING	Site	File	N/A	18
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml The Download Key is missing	Razorpay - All Shops Bundle	Site	Package	N/A	18
☐		Razorpay - HikaShop updates https://updates.joomla.com/RazorpayHikaShop/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Plugin	hikashoppayment	17
☐		Razorpay - HikaShop updates https://updates.joomla.com/RazorpayHikaShop/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Package	N/A	17
☐		Razorpay - All Shops Bundle updates https://updates.joomla.com/RazorpayAllShopsBundle/update.xml The Download Key is missing	Razorpay - HikaShop	Site	Plugin	hikashoppayment	18

The extension keeps working when your subscription ends; you just stop getting updates.

Setting up each shop

For each shop on the site: create or enable the Razorpay payment method, enter your keys, and add **one webhook per shop** in Razorpay. Each shop has its own webhook URL:

Shop	Webhook URL
HikaShop	https://YOUR-SITE/index.php?option=com_hikashop&ctrl=checkout&task=notify¬if_payment=razorpaycheckout&tmpl=component
Phoca Cart	https://YOUR-SITE/index.php?option=com_phocacart&view=response&task=response.paymentwebhook&type=razorpaycheckout&pid=PAYMENT_METHOD_ID
JoomShopping	

Shop	Webhook URL
	https://YOUR-SITE/index.php?option=com_jshopping&controller=checkout&task=step7&act=notify&js_paymentclass=pm_razorpaycheckout&no_lang=1
J2Commerce	https://YOUR-SITE/index.php?option=com_ajax&group=j2commerce&plugin=payment_razorpaycheckout&format=raw

You can use the same Razorpay keys for every shop on a site. Each webhook needs its own secret, entered in that shop's settings. Events reach the right shop even when two shops have the same order number.

HikaShop

Full guide: [Razorpay - HikaShop](#)

Configure the payment method in HikaShop

1. Go to **Components → HikaShop → System → Payment methods**.
2. Click **New** and choose **Razorpay - HikaShop**. (After a fresh install you may already see a method called Razorpay (UPI, cards, netbanking); open that one instead of creating a second.)
3. On the left, give the method a **Name** your customers will see (for example Razorpay (UPI, cards, netbanking)) and an optional **Description**.
4. On the right, set **Published** to Yes. Use the HikaShop **Restrictions** (zone, currency, minimum/maximum price) only if you need them.
5. Fill in the **Specific configuration** block as described below and click **Save & Close**.

- [Toggle Menu](#)
- [Home Dashboard](#)
- [Content](#)
- [Menus](#)
- [Components](#)
 - [Banners](#)
 - [Contacts](#)
 - [HikaShop](#)
 - [J2Commerce](#)
 - [JoomShopping](#)
 - [News Feeds](#)
 - [Phoca Cart](#)
 - [Smart Search](#)
 - [Tags](#)
- [Users](#)
- [System](#)
- [Help](#)

Payment methods

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J2Commerce
3
Post Installation Messages
JX Payments Test
User Menu

[Import](#)
[Export](#)
[Copy](#)
[Publish](#)
[Unpublish](#)
[New](#)
[Help](#)
[Dashboard](#)

System
Products
Customers
Orders
Display
Documentation

Search
Filter Options
Clear

8 / 9
Columns

#	☐	Name	Price	Restrictions	Type	Order	☐	Delete	Published
1	☐	Razorpay (UPI, cards, netbanking)			Razorpay - HikaShop	₹	1		

Display #
20

Need more payment methods?

Browse payment plugins on the HikaShop marketplace: Stripe, Mollie, Square, Revolut, Worldline and more.

[Browse Payment Plugins](#)
[Request a Plugin](#)

[HikaShop Starter 6.7.0, Joomla!® Online Store Component](#)

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Settings

Plugin: razorpaycheckout

6.1.4JX Payments Test

Save & CloseSaveCancel? Help

SystemProductsCustomersOrdersDisplayDocumentation

MAIN INFORMATION

NameRazorpay (UPI, cards, netbanking)

Aliasrazorpay

Description

EditInsertViewFormatTableTools

CMS ContentBBIU

Pay securely with Razorpay

p4 words

Toggle Editor

GENERIC CONFIGURATION

PublishedYesNo

Images

+

Price

0.00000

€ EUR

Percentage

0

%

Tax category

None

RESTRICTIONS

Zone

None x

Shipping method

Currency

Minimum price

Maximum price

With taxYesNo

Minimum quantity

Maximum quantity

Minimum weight

kg

Maximum weight

Minimum volume

m

Maximum volume

Post code RegEx

Prefix

Minimum post code

Maximum post code

Suffix

ACCESS LEVEL

Available in HikaShop Business

Razorpay settings

SPECIFIC CONFIGURATION

Mode

Test (sandbox)

Test Key ID

rzp_test_XXXXXXXXXXXXXX

Test Key Secret

dummysecretvalue

Test Webhook Secret

dummysecretvalue

Live Key ID

rzp_live_XXXXXXXXXXXXXX

Live Key Secret

dummysecretvalue

Live Webhook Secret

dummysecretvalue

Accepted currencies (INR always; add e.g. USD,EUR if international payments are enabled)

INR

Name shown in Razorpay window

My India Store

Razorpay window colour (#hex)

#1819ED

Open Razorpay window automatically

YesNo

Full refund when order status is set to the refunded status

YesNo

Debug

YesNo

Invalid status

cancelled

Pending status

Created

Verified status

Confirmed

Refunded status

refunded

HikaShop Starter 6.7.0, Joomla!® Online Store Component

The screenshot uses dummy keys (`rzp_test_XXXXXXXXXXXXXX`). Never share screenshots that show your real keys.

Setting	What it does
Mode	Test (sandbox) or Live. Only the keys for the selected mode are used. New methods start in Test mode.
Test Key ID	Your rzp_test_... Key ID.
Test Key Secret	The secret shown when you generated the test key.
Test Webhook Secret	The secret you typed when creating the test-mode webhook in Razorpay (see Webhooks).
Live Key ID	Your rzp_live_... Key ID.
Live Key Secret	The live key secret.
Live Webhook Secret	The secret of the live-mode webhook.
Accepted currencies	Comma-separated currency codes. INR is always accepted. Add others (e.g. USD, EUR, GBP) only if International Payments is enabled on your Razorpay account. If the cart currency isn't in this list, Razorpay isn't offered at checkout. Default: INR.
Name shown in Razorpay window	Your store name as shown at the top of the Razorpay payment window. Leave empty to use Razorpay's default.
Razorpay window colour	The accent colour of the Razorpay window, as a hex code. Default: #1819ED.
Open Razorpay window automatically	Yes (default): the Razorpay window opens as soon as the payment page loads. No: the customer sees a Pay now with Razorpay button and clicks it.
Full refund when order status is set to the refunded status	Yes: changing an order to the Refunded status in HikaShop refunds the full remaining amount in Razorpay automatically. Default: No.
Debug	Yes writes extra detail to the log file. Keep it off on a live store unless you are troubleshooting.
Invalid status	Order status used when a payment fails or is cancelled. Default: cancelled.
Pending status	Status of a new order while the customer is paying. Default: created.
Verified status	Status after a payment is verified. Default: confirmed.
Refunded status	Status used after a full refund, and the trigger for the automatic refund option above. Default: refunded.

HikaShop shows the key fields as plain text boxes. Treat this screen as confidential and don't share screenshots of it.

The webhook URL for HikaShop isn't printed on this screen; use the one in the Webhooks section of this guide.

Webhooks

Webhooks let Razorpay tell your store directly that a payment was captured, failed or refunded. Without them, an order is confirmed only when the customer's browser comes back to your site. With them, the order is updated even if the customer closes the tab, loses the connection, or

approves a UPI request minutes later. Webhooks are also how refunds made in the Razorpay Dashboard reach HikaShop.

Razorpay requires a verified domain for webhooks. Razorpay only lets you add webhooks for a website domain that's verified on your Razorpay account (Dashboard → Account & Settings → Business website details). Until then, payments still work and are confirmed when the customer returns to your site, but closed-browser recovery and dashboard refunds won't sync. Webhooks also can't reach `localhost` or a staging site behind a password.

Webhook URL for HikaShop

```
https://YOUR-SITE/index.php?option=com_hikashop&ctrl=checkout&task=notify&notif_payment=razorpaycheckout&tmpl=component
```

Replace `YOUR-SITE` with your domain, including any sub-folder Joomla is installed in, e.g. `https://www.example.in/shop`.

Add the webhook in Razorpay

1. Log in to the Razorpay Dashboard and select **Test Mode** or **Live Mode** at the top. Webhooks are separate for each mode, so add one in each.
2. Go to **Account & Settings → Webhooks** (on older dashboards, **Settings → Webhooks**) and click **Add New Webhook**.
3. **Webhook URL:** paste the URL above.
4. **Secret:** type a long random string, and keep a copy of it.
5. **Alert email:** your email, so Razorpay can warn you if the webhook keeps failing.
6. **Active events:** tick these four:
 7. `payment.captured`
 8. `payment.failed`
 9. `order.paid`
 10. `refund.processed`
11. Click **Create Webhook**.
12. In HikaShop, paste the same secret into **Test Webhook Secret** (for the test-mode webhook) or **Live Webhook Secret** (for the live one), and save.

The help text on the settings screen lists three events. `order.paid` is also supported and harmless to tick: it's treated the same as `payment.captured`, and duplicates are ignored.

How the plugin handles webhooks: each request's `X-Razorpay-Signature` is checked against your webhook secret. Requests with a missing or wrong signature get HTTP 400 and are logged as Webhook rejected. Each event is applied only once, so retries from Razorpay can't change an order twice. Events meant for a different shop on the same site (for example a JoomShopping payment reaching the Phoca Cart URL) are ignored.

The customer checkout experience

Desktop

1. The customer chooses **Razorpay (UPI, cards, netbanking)** at the payment step and places the order.
2. The order is created in HikaShop with your pending status, and the Razorpay window opens. If **Open Razorpay window automatically** is No, the customer clicks **Pay now with Razorpay**.
3. The customer pays by UPI (scanning the QR code or entering a UPI ID), card, netbanking or wallet.
4. Your server verifies the payment and the customer lands on HikaShop's thank-you page. The order now has your paid status.

If the customer closes the window, they see Payment window closed. Click Pay now to try again. and can try again or cancel.

CASSIOPEIA

You are here: Home

Billing address

Asha Test

1 MG Road

560001 Bengaluru Andaman and Nicobar Islands

India

Telephone: 9999999999

+ New

Payment method

Razorpay (UPI, cards, netbanking)

Pay securely with Razorpay

Enter your coupon

Add

Image	Name	Unit price	Quantity	Total price
	JX Test Ebook	₹499.00	3 + -	₹1,497.00
	JX Test Course	₹1,250.50	2 + -	₹2,501.00
Total				₹3,998.00

You chose the payment method: Razorpay (UPI, cards, netbanking)

Finish

[HikaShop , Joomla!® Online Store Component](#)

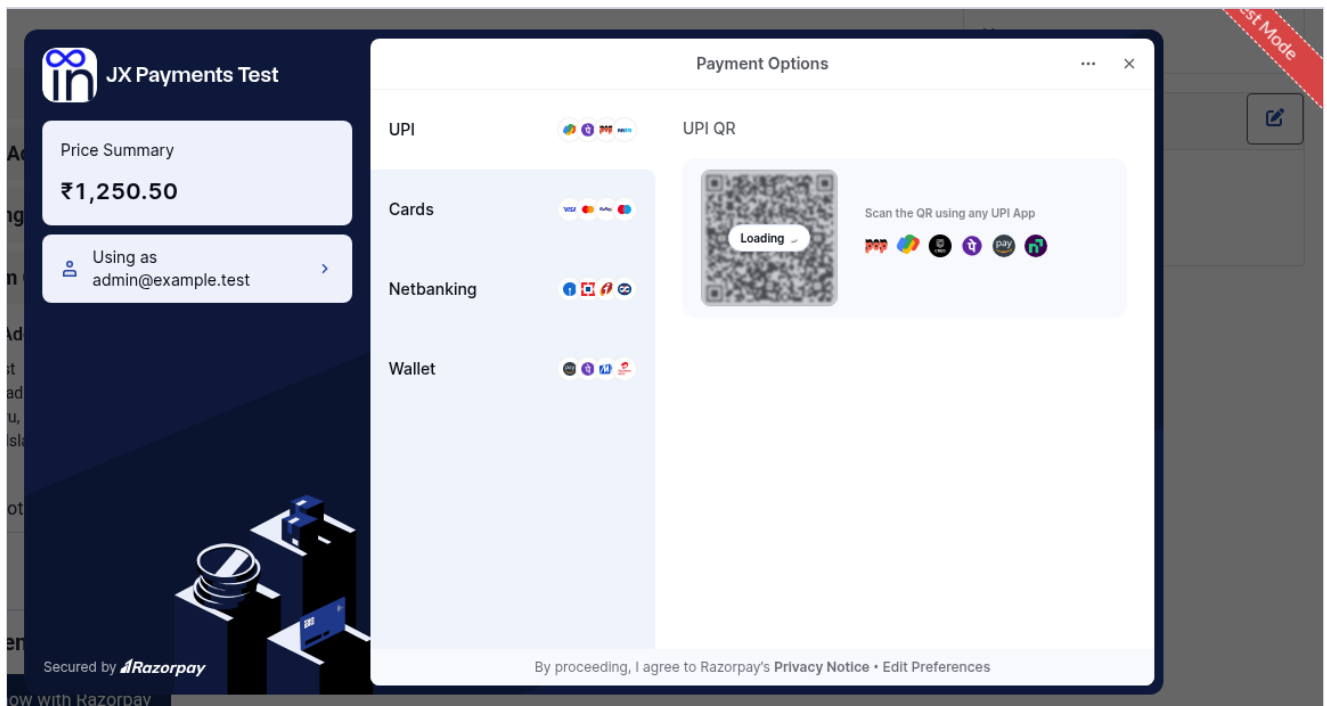
Main Menu

[Home](#)

Login Form

Hi Admin Test,

Log out



Mobile

On phones and tablets (iPhone, iPad, Android), the plugin uses Razorpay's **redirect mode** instead of a pop-up. The customer goes to Razorpay's payment page and comes back to your store through a signed return link. This avoids the blank or blocked bank and 3-D Secure pop-ups common on iOS Safari, and the customer stays logged in to the shop.

CASSIOPEIA

You are here: Home



Billing address



Asha Test
1 MG Road
560001 Bengaluru Andaman and Nicobar Islands
India
Telephone: 9999999999

+ New

Payment method

☒ Razorpay (UPI, cards, netbanking)

Pay securely with Razorpay

Enter your coupon

Add

Image

UPI

UPI payments are often approved in another app (Google Pay, PhonePe, Paytm, BHIM...). If the customer approves the payment but doesn't come back to the browser, the `payment.captured / order.paid` webhook still confirms the order. That's one of the main reasons to set up webhooks.

Messages your customers may see

Message	Meaning
Razorpay is not configured. Please contact the store.	The keys for the current mode are missing.
Razorpay does not accept payments in this currency on this store.	The cart currency isn't in Accepted currencies .
We could not start the Razorpay payment...	Razorpay refused to create the order, usually because of wrong keys or a network problem.
We could not verify your payment. If money was taken, it will be confirmed shortly or refunded by Razorpay.	The browser's confirmation failed the check. A webhook confirms the order if the payment was real. Razorpay automatically refunds payments it never captures.
Your payment is being confirmed by Razorpay.	The payment is authorised but not yet captured. It updates automatically.

Order statuses and refunds

Order statuses

Event	Order status
Order placed, waiting for payment	HikaShop's pending/new status (Pending status setting)
Payment verified (browser return or <code>payment.captured</code> / <code>order.paid</code> webhook)	Your paid status setting
Payment failed (<code>payment.failed</code>)	Your failed status setting
Fully refunded	Your refunded status setting
Partly refunded	Status doesn't change; the refund is added to the order history

Refunds

Partial or full refund (HikaShop Business / Multisite). These editions have HikaShop's own refund feature. When you refund an order paid with Razorpay, the plugin sends the refund to Razorpay. You can enter any amount up to what's left to refund.

Full refund by changing the status (all editions, including Starter). Turn on **Full refund when order status is set to the refunded status**. Then, when you change an order from any status to your **Refunded status** (default refunded), the full remaining amount is refunded in Razorpay. A message confirms it: Refund rfnd_... issued: 499.00 INR. If Razorpay refuses, you see Razorpay refund failed: ... and nothing is refunded.

Refunds made in the Razorpay Dashboard reach HikaShop through the `refund.processed` webhook. A full refund moves the order to the Refunded status, and the event is added to the order history.

HikaShop Starter has no refund button. For a **partial** refund on Starter, issue it in the Razorpay Dashboard; the webhook records it.

Razorpay returns the money to the customer's original payment method. UPI refunds usually arrive within minutes to a few days; cards and netbanking take 5–7 working days, according to Razorpay. Razorpay doesn't return its fee on refunded payments.

Phoca Cart

Full guide: [Razorpay - Phoca Cart](#)

Configure the payment method in Phoca Cart

1. Go to **Components → Phoca Cart → Payment** and click **New** (or open the existing Razorpay (UPI, cards, netbanking) method).
2. On the **General Options** tab, enter a **Title**, choose **Razorpay - Phoca Cart** in the **Payment Method** drop-down on the right, set **Published**, and choose the **Access** level and **Customer Group**. You can also set a fee (Cost), tax rate, image and description, like any Phoca Cart payment method.
3. Click **Save** once, so the method gets its ID. You need that ID for the webhook URL.
4. Open the **Payment Method Options** tab and fill in the settings below. Click **Save & Close**.

Payment: [Edit]

6.1.4 JX Payments Test

SaveSave & Close+ Save & NewClose

Toggle Inline HelpHelpBack To Wizard

Title *

Razorpay (UPI, cards, netbanking)

General OptionsRulesPayment Method Options

Payment Code

Calculation Type

Fixed Amount

Cost

0

Additional Costs

0

Tax Rate

- Select Tax -

Image

Select

Description

EditInsertViewFormatTableTools

CMS Content

B

I

U

S

Paragraph

...

Pay securely with Razorpay

p4 words

Toggle Editor

Published

Published

Default

Yes

Payment Method

Razorpay - Phoca Cart

Customer Group

Default

Type or select some options

Access

Public

Type

Common

Ordering

Razorpay (UPI, cards, netbankin

Description (Info View)

p0 words

Toggle Editor

Payment Methods

6.1.4

J2Commerce

3 Post Installation Messages

JX Payments Test

User Menu

Toggle Menu

Back to main menu

Control Panel

Products

Categories

Specifications

Manufacturers

Orders

Order Statuses

Stock Statuses

Shipping

Countries

Regions

Zones

Payment

Currencies

Taxes

Customers

Customer Groups

Reward Points

Form Fields

Reviews

Coupons

Discounts

Downloads

Tags

Parameters

Parameter Values

Field Groups

Fields

XML Feeds

Wish Lists

Content types

Questions

Opening Times

Submitted Items

Statistics

Reports

Hits

Import

Export

System Log

Extensions

Vendors

Sections

Units

Bulk Price Editor

Info

New

Edit

Publish

Unpublish

Delete

Default

Help

Back To Wizard

Search

Filter Options

Clear

Title ascending

20

10/10 Columns

☐	Title	Published	Default	Payment Method	Price	Active Rule(s)	Description	Access	ID
☐	Razorpay (UPI cards, netbanking)			razorpaycheckout	0		Pay securely with Razorpay	Public	1

1 - 1 / 1 items

Settings

Payment: [Edit]
6.1.4
JX Payments Test

Save
Save & Close
+ Save & New
Close
Toggle Inline Help
Help
Back To Wizard

Title *

Razorpay (UPI, cards, netbanking)

General Options

Rules

Payment Method Options

Mode

Test (sandbox)

Key ID

rzp_test_XXXXXXXXXXXXXX

Key Secret

.....

Webhook Secret

.....

Webhook URL

Webhook

In Razorpay Dashboard → Webhooks, add: https://YOUR-SITE/index.php?option=com_phocacart&view=response&task=response.paymentwebhook&type=razorpaycheckout&pid=PAYMENT_METHOD_ID with events payment.captured, payment.failed and refund.processed, and paste the same secret here.

Accepted currencies

INR

Name shown in Razorpay window

My India Store

Razorpay window colour

#1819ed

Open Razorpay window automatically

☐ No

Order status when paid

Completed

Order status when failed

Pending

Order status when fully refunded

Refunded

Debug log

☒ Yes

The screenshot uses dummy keys (*rzp_test_XXXXXXXXXXXXXX*). Never share screenshots that show your real keys.

Setting	What it does
Mode	Test (sandbox) or Live. The screen only shows the key fields for the selected mode.
Key ID	Your <i>rzp_test_...</i> key (Test mode) or <i>rzp_live_...</i> key (Live mode).
Key Secret	The matching key secret.
Webhook Secret	The secret of the Razorpay webhook for this mode (see Webhooks).
Webhook	Shows the webhook URL format to copy into Razorpay. Replace <i>PAYMENT_METHOD_ID</i> ID with this method's ID.

Setting	What it does
Accepted currencies	Comma-separated currency codes. INR is always accepted. Add others (e.g. USD, EUR, GBP) only if International Payments is enabled on your Razorpay account. If the cart currency isn't in this list, Razorpay isn't offered at checkout. Default: INR.
Name shown in Razorpay window	Your store name as shown at the top of the Razorpay payment window. Leave empty to use Razorpay's default.
Razorpay window colour	The accent colour of the Razorpay window, as a hex code. Default: #1819ED.
Open Razorpay window automatically	Yes (default): the Razorpay window opens as soon as the payment page loads. No: the customer sees a Pay now with Razorpay button and clicks it.
Order status when paid	Default: Completed.
Order status when failed	Default: Failed.
Order status when fully refunded	Default: Refunded.
Debug log	Yes writes extra detail to the log file. Keep it off on a live store unless you are troubleshooting.

Webhooks

Webhooks let Razorpay tell your store directly that a payment was captured, failed or refunded. Without them, an order is confirmed only when the customer's browser comes back to your site. With them, the order is updated even if the customer closes the tab, loses the connection, or approves a UPI request minutes later. Webhooks are also how refunds made in the Razorpay Dashboard reach Phoca Cart.

Razorpay requires a verified domain for webhooks. Razorpay only lets you add webhooks for a website domain that's verified on your Razorpay account (Dashboard → Account & Settings → Business website details). Until then, payments still work and are confirmed when the customer returns to your site, but closed-browser recovery and dashboard refunds won't sync. Webhooks also can't reach localhost or a staging site behind a password.

Webhook URL for Phoca Cart

```
https://YOUR-SITE/index.php?
option=com_phocacart&view=response&task=response.paymentwebhook&type=razorpaycheckout&pid=PA
YMENT_METHOD_ID
```

Replace YOUR-SITE with your domain, including any sub-folder Joomla is installed in, e.g. <https://www.example.in/shop>. Replace PAYMENT_METHOD_ID with the ID of your Razorpay payment method, shown in the **ID** column of **Phoca Cart → Payment**. If you have more than one Razorpay method, add a webhook for each one, with its own ID.

Add the webhook in Razorpay

1. Log in to the Razorpay Dashboard and select **Test Mode** or **Live Mode** at the top. Webhooks are separate for each mode, so add one in each.
2. Go to **Account & Settings → Webhooks** (on older dashboards, **Settings → Webhooks**) and click **Add New Webhook**.
3. **Webhook URL:** paste the URL above.
4. **Secret:** type a long random string, and keep a copy of it.
5. **Alert email:** your email, so Razorpay can warn you if the webhook keeps failing.
6. **Active events:** tick these four:
 7. `payment.captured`
 8. `payment.failed`
 9. `order.paid`
 10. `refund.processed`
11. Click **Create Webhook**.
12. In Phoca Cart, paste the same secret into **Test Webhook Secret** (for the test-mode webhook) or **Live Webhook Secret** (for the live one), and save.

The help text on the settings screen lists three events. `order.paid` is also supported and harmless to tick: it's treated the same as `payment.captured`, and duplicates are ignored.

How the plugin handles webhooks: each request's `X-Razorpay-Signature` is checked against your webhook secret. Requests with a missing or wrong signature get HTTP 400 and are logged as Webhook rejected. Each event is applied only once, so retries from Razorpay can't change an order twice. Events meant for a different shop on the same site (for example a JoomShopping payment reaching the Phoca Cart URL) are ignored.

The customer checkout experience

Desktop

1. The customer chooses **Razorpay (UPI, cards, netbanking)** at the payment step and places the order.
2. The order is created in Phoca Cart with your pending status, and the Razorpay window opens. If **Open Razorpay window automatically** is No, the customer clicks **Pay now with Razorpay**.
3. The customer pays by UPI (scanning the QR code or entering a UPI ID), card, netbanking or wallet.
4. Your server verifies the payment and the customer lands on Phoca Cart's thank-you page. The order now has your paid status.

If the customer closes the window, they see Payment window closed. Click Pay now to try again. and can try again or cancel.

You are here: [Home](#) / Checkout

Data stored



Main Menu

[Home](#)

Login Form



Hi Asha Test,

[Log out](#)

Home - Checkout

Image	Product	Quantity	Price
	JX Test Ebook (₹499)	2	998.00 ₹
Subtotal			998.00 ₹
Free delivery			
Total			998.00 ₹

1. Login / Register

1

You are logged in as Asha Test

2. Billing And Shipping Address

2

BILLING AND SHIPPING ADDRESS

Asha Test
1 MG Road
560001
Bengaluru
India
admin@example.test

[Edit Address](#)

3. Shipping Options

3

SHIPPING METHODS

Free delivery

[Edit Shipping](#)

4. Payment Options

4

PAYMENT METHODS

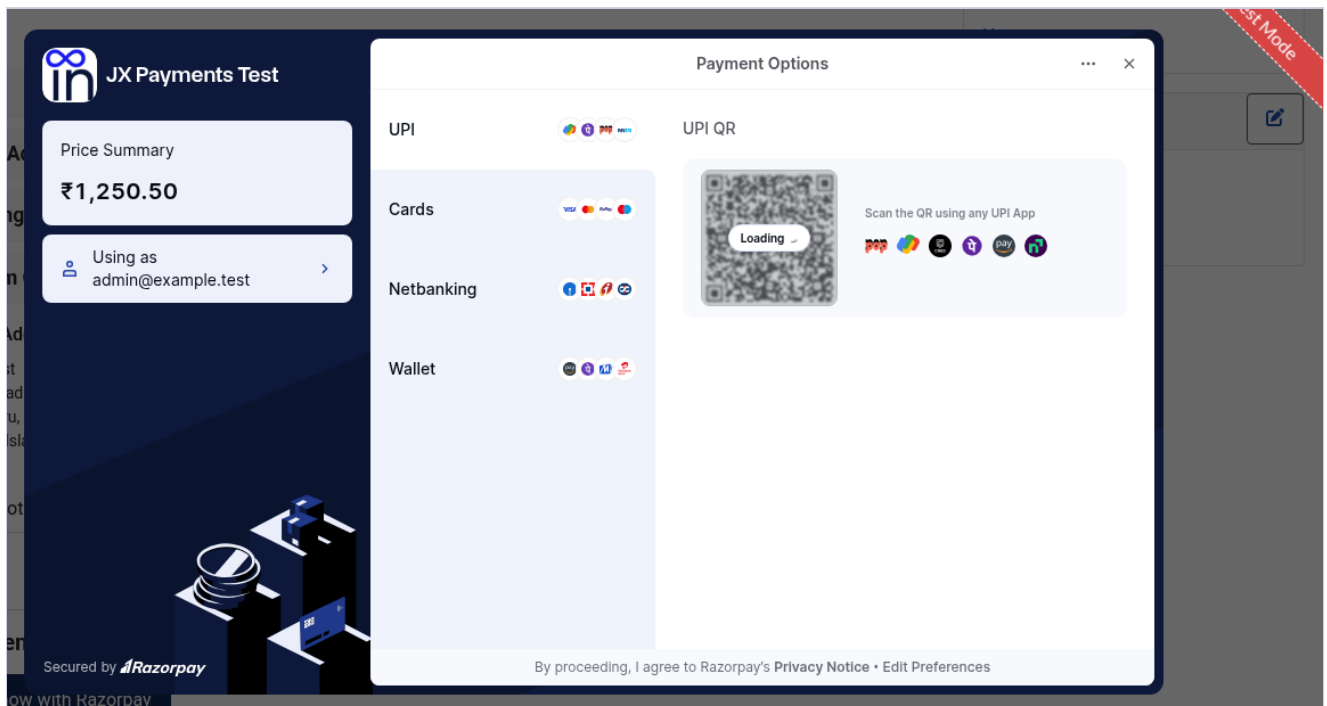
☒ Razorpay (UPI, cards, netbanking)

Payment Price

0.00 ₹

Coupon Code (Apply Coupon Code)

[Save](#)Powered by [Phoca Cart](#)



Mobile

On phones and tablets (iPhone, iPad, Android), the plugin uses Razorpay's **redirect mode** instead of a pop-up. The customer goes to Razorpay's payment page and comes back to your store through a signed return link. This avoids the blank or blocked bank and 3-D Secure pop-ups common on iOS Safari, and the customer stays logged in to the shop.

You are here: [Home](#) / Checkout



Home - Checkout

Image	Product	Quantity	Price
	JX Test Ebook (₹499)	2	998.00 ₹

Subtotal	998.00 ₹
Free delivery	
Total	998.00 ₹

1. Login / Register

1

You are logged in as **Asha Test**

2. Billing And Shipping Address

2

BILLING AND SHIPPING ADDRESS

Asha Test
1 MG Road
560001
Bengaluru
India
admin@example.test

Edit Address

UPI

UPI payments are often approved in another app (Google Pay, PhonePe, Paytm, BHIM...). If the customer approves the payment but doesn't come back to the browser, the `payment.captured / order.paid` webhook still confirms the order. That's one of the main reasons to set up webhooks.

Messages your customers may see

Message	Meaning
Razorpay is not configured. Please contact the store.	The keys for the current mode are missing.
Razorpay does not accept payments in this currency on this store.	The cart currency isn't in Accepted currencies .
We could not start the Razorpay payment...	Razorpay refused to create the order, usually because of wrong keys or a network problem.
We could not verify your payment. If money was taken, it will be confirmed shortly or refunded by Razorpay.	The browser's confirmation failed the check. A webhook confirms the order if the payment was real. Razorpay automatically refunds payments it never captures.
Your payment is being confirmed by Razorpay.	The payment is authorised but not yet captured. It updates automatically.

Order statuses and refunds

Order statuses

Event	Order status
Order placed, waiting for payment	Phoca Cart's pending/new status
Payment verified (browser return or <code>payment.captured / order.paid</code> webhook)	Your paid status setting
Payment failed (<code>payment.failed</code>)	Your failed status setting
Fully refunded	Your refunded status setting
Partly refunded	Status doesn't change; the refund is added to the order history

Refunds

Open **Components → Phoca Cart → Orders**. For orders paid with Razorpay, the payment column shows a **Razorpay** box with the payment ID, the amount paid, any amount already refunded, and a **TEST** badge for test-mode payments.

- To refund **the full remaining amount**, leave the amount box empty and click **Refund via Razorpay**. Confirm Refund the full remaining amount?.
- To make a **partial refund**, type the amount (e.g. 250.50) and click **Refund via Razorpay**. Confirm Refund 250.50?.

The refund appears in the order history. When the whole amount has been refunded, the order moves to **Order status when fully refunded**. You can refund more than once, up to the amount paid; larger amounts are refused. Only users allowed to edit Phoca Cart can see the button.

Refunds made in the Razorpay Dashboard are recorded through the `refund.processed` webhook.

Razorpay returns the money to the customer's original payment method. UPI refunds usually arrive within minutes to a few days; cards and netbanking take 5–7 working days, according to Razorpay. Razorpay doesn't return its fee on refunded payments.

JoomShopping

Full guide: [Razorpay - JoomShopping](#)

Configure the payment method in JoomShopping

The installer creates the payment method for you, unpublished, so it can't appear at checkout before it's configured.

1. Go to **Components → JoomShopping → Options → Payments**. You'll see **Razorpay (UPI, cards, netbanking)** (script name `pm_razorpaycheckout`).
2. Open it. On the **General** tab you can change the **Title**, **Access**, **Price** (an optional fee), tax, image and description. Tick **Published** when you're ready.
3. Open the **Config** tab and fill in the settings below. Click **Save & Close**.

The package also installs a small admin plugin, **Razorpay - JoomShopping (admin)**, which adds the refund panel to JoomShopping order pages. Keep it enabled under **System → Plugins**.

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 - Install & Update
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 - Phoca Cart
 - Smart Search
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Payment list

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Product labels
Languages
Import & Export
Addons
Addons catalog
Statistic

- Show -
Search
Clear

		Title	Code	Alias	Script name	Published	Edit	ID
	☐	Razorpay (UPI, cards, netbanking)	razorpay	pm_razorpaycheckout	pm_razorpaycheckout			6
	☐	Cash on delivery	bank	pm_bank				1
	☐	Advance payment	PO	pm_purchase_order				2
	☐	PayPal	paypal	pm_paypal	pm_paypal			3
	☐	Debit	debit	pm_debit	pm_debit			4
	☐	Sofortueberweisung	ST	pm_sofortueberweisung	pm_sofortueberweisung			5

 Toggle Editor

Settings

Edit payment method / Razorpay (UPI, cards, netbanking)
6.1.4
JX Payments Test

Save & Close
Save
+ Save & New
Cancel

General
Config

Mode

Test (sandbox) ▼

Test Key ID

rzp_test_XXXXXXXXXXXXXX

Test Key Secret

.....

Test Webhook Secret

.....

Live Key ID

rzp_live_XXXXXXXXXXXXXX

Live Key Secret

.....

Live Webhook Secret

.....

Webhook URL

Webhook URL

http://127.0.0.1:8890/index.php?option=com_jshopping&controller=checkout&task=step7&act=notify&js_paymentclass=pm_razorpaycheckout&no_lang=1
Add in Razorpay Dashboard → Webhooks. Events: payment.captured, payment.failed, refund.processed.

Accepted currencies (INR always; add e.g. USD,EUR if international payments are enabled)

INR

Name shown in Razorpay window

My India Store

Razorpay window colour (#hex)

#1819ED

Open Razorpay window automatically

No ▼

Full refund when order status is set to the refunded status

Yes ▼

Order Status for successful transactions

Paid ▼

Order Status for Pending Payments

Pending ▼

Order Status for failed transactions

Cancelled ▼

Refunded status

Refunded ▼

The screenshot uses dummy keys (`rzp_test_XXXXXXXXXXXXXX`). Never share screenshots that show your real keys.

Setting	What it does
Mode	Test (sandbox) or Live. Only the keys for the selected mode are used. New methods start in Test mode.
Test Key ID	Your <code>rzp_test_...</code> Key ID.
Test Key Secret	The secret shown when you generated the test key.
Test Webhook Secret	The secret you typed when creating the test-mode webhook in Razorpay (see Webhooks).
Live Key ID	Your <code>rzp_live_...</code> Key ID.
Live Key Secret	The live key secret.
Live Webhook Secret	The secret of the live-mode webhook.
Webhook URL	Your site's exact webhook URL, ready to copy into Razorpay.
Accepted currencies	

Setting	What it does
	Comma-separated currency codes. INR is always accepted. Add others (e.g. USD, EUR, GBP) only if International Payments is enabled on your Razorpay account. If the cart currency isn't in this list, Razorpay isn't offered at checkout. Default: INR.
Name shown in Razorpay window	Your store name as shown at the top of the Razorpay payment window. Leave empty to use Razorpay's default.
Razorpay window colour	The accent colour of the Razorpay window, as a hex code. Default: #1819ED.
Open Razorpay window automatically	Yes (default): the Razorpay window opens as soon as the payment page loads. No: the customer sees a Pay now with Razorpay button and clicks it.
Full refund when order status is set to the refunded status	Yes: changing an order to the Refunded status in JoomShopping refunds the full remaining amount in Razorpay automatically.
Order Status for successful transactions	Status after a verified payment, e.g. Paid.
Order Status for Pending Payments	Status while the payment is being confirmed, e.g. Pending.
Order Status for failed transactions	e.g. Cancelled.
Refunded status	Status after a full refund, and the trigger for the automatic refund option. e.g. Refunded.

Webhooks

Webhooks let Razorpay tell your store directly that a payment was captured, failed or refunded. Without them, an order is confirmed only when the customer's browser comes back to your site. With them, the order is updated even if the customer closes the tab, loses the connection, or approves a UPI request minutes later. Webhooks are also how refunds made in the Razorpay Dashboard reach JoomShopping.

Razorpay requires a verified domain for webhooks. Razorpay only lets you add webhooks for a website domain that's verified on your Razorpay account (Dashboard → Account & Settings → Business website details). Until then, payments still work and are confirmed when the customer returns to your site, but closed-browser recovery and dashboard refunds won't sync. Webhooks also can't reach localhost or a staging site behind a password.

Webhook URL for JoomShopping

```
https://YOUR-SITE/index.php?
option=com_jshopping&controller=checkout&task=step7&act=notify&js_paymentclass=pm_razorpaych
eckout&no_lang=1
```

Replace `YOUR-SITE` with your domain, including any sub-folder Joomla is installed in, e.g. `https://www.example.in/shop`. The **Config** tab of the payment method shows this URL with your domain already filled in, so you can copy it from there.

Add the webhook in Razorpay

1. Log in to the Razorpay Dashboard and select **Test Mode** or **Live Mode** at the top. Webhooks are separate for each mode, so add one in each.
2. Go to **Account & Settings → Webhooks** (on older dashboards, **Settings → Webhooks**) and click **Add New Webhook**.
3. **Webhook URL:** paste the URL above.
4. **Secret:** type a long random string, and keep a copy of it.
5. **Alert email:** your email, so Razorpay can warn you if the webhook keeps failing.
6. **Active events:** tick these four:
 7. `payment.captured`
 8. `payment.failed`
 9. `order.paid`
 10. `refund.processed`
11. Click **Create Webhook**.
12. In JoomShopping, paste the same secret into **Test Webhook Secret** (for the test-mode webhook) or **Live Webhook Secret** (for the live one), and save.

The help text on the settings screen lists three events. `order.paid` is also supported and harmless to tick: it's treated the same as `payment.captured`, and duplicates are ignored.

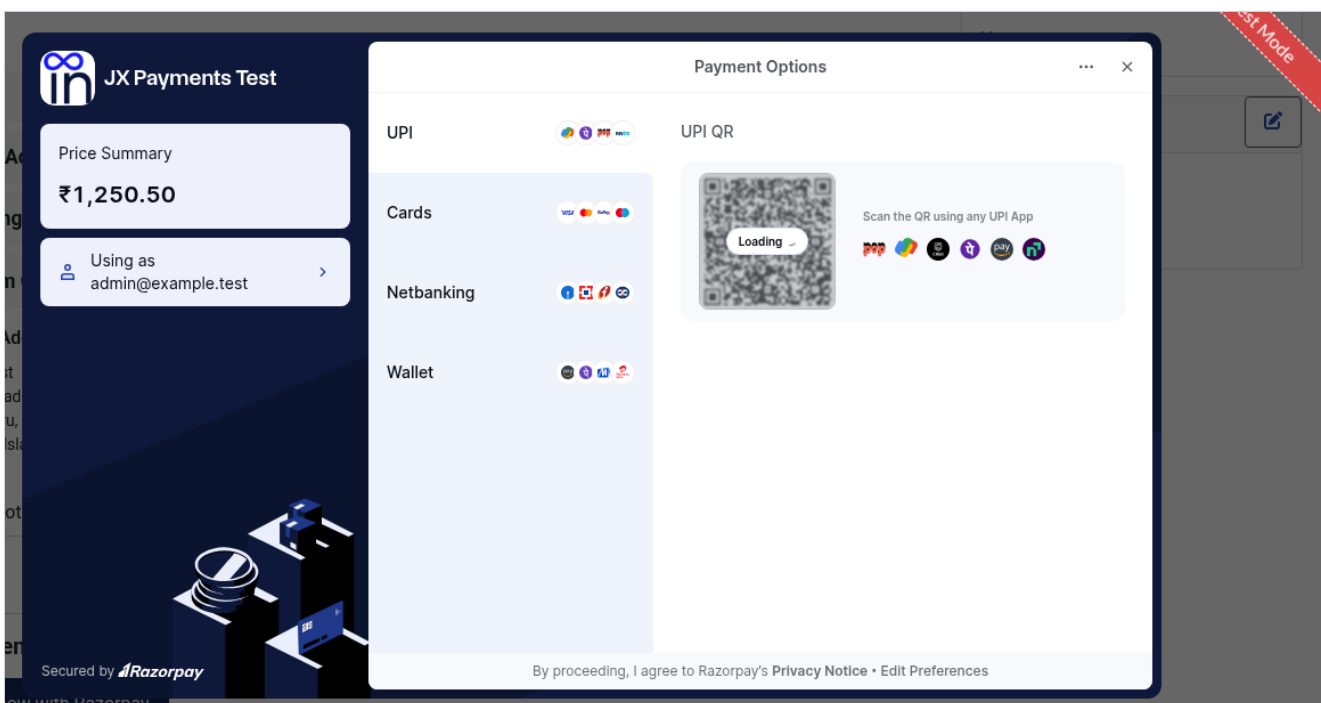
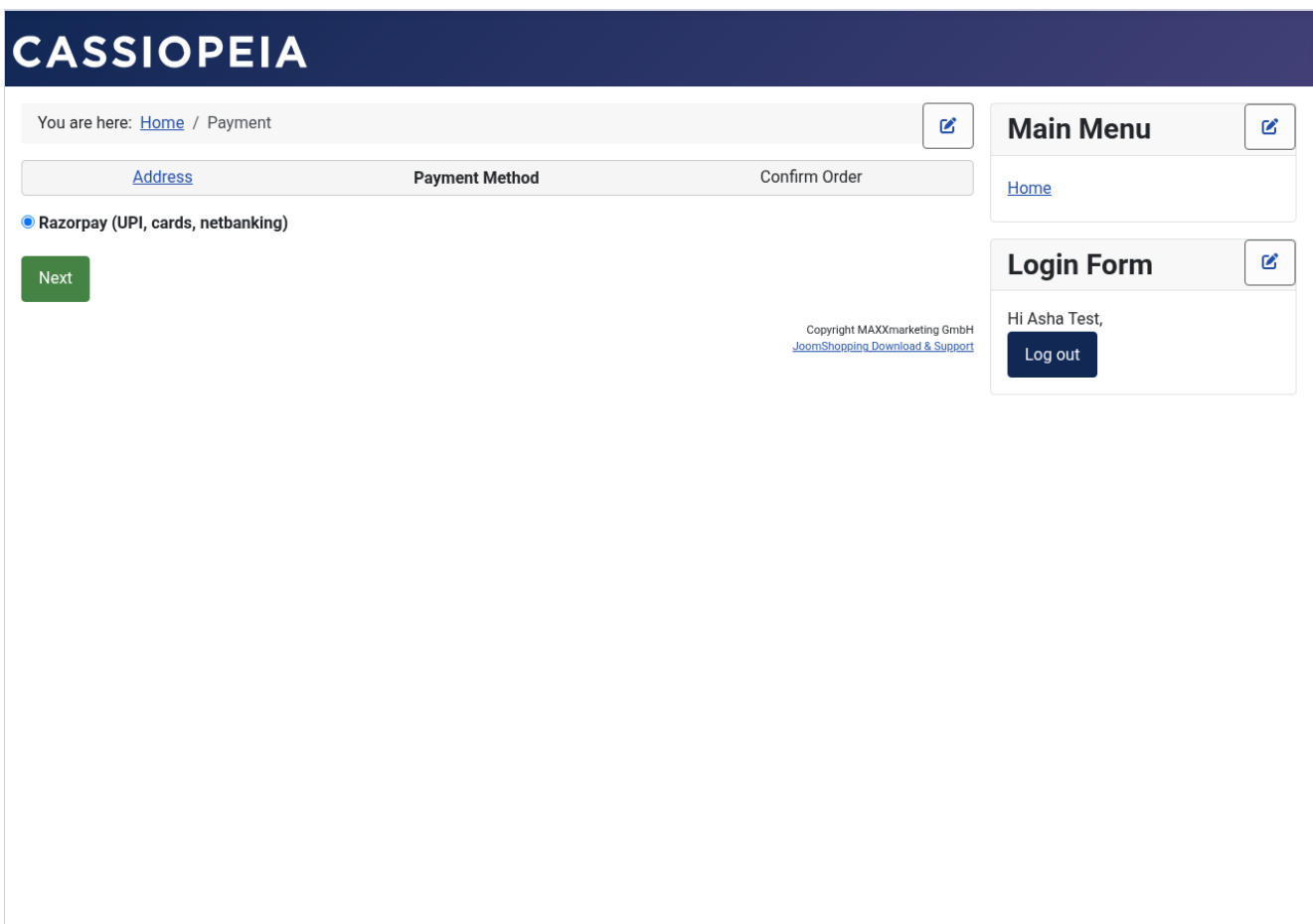
How the plugin handles webhooks: each request's X-Razorpay-Signature is checked against your webhook secret. Requests with a missing or wrong signature get HTTP 400 and are logged as Webhook rejected. Each event is applied only once, so retries from Razorpay can't change an order twice. Events meant for a different shop on the same site (for example a JoomShopping payment reaching the Phoca Cart URL) are ignored.

The customer checkout experience

Desktop

1. The customer chooses **Razorpay (UPI, cards, netbanking)** at the payment step and places the order.
2. The order is created in JoomShopping with your pending status, and the Razorpay window opens. If **Open Razorpay window automatically** is No, the customer clicks **Pay now with Razorpay**.
3. The customer pays by UPI (scanning the QR code or entering a UPI ID), card, netbanking or wallet.
4. Your server verifies the payment and the customer lands on JoomShopping's thank-you page. The order now has your paid status.

If the customer closes the window, they see Payment window closed. Click Pay now to try again. and can try again or cancel.



Mobile

On phones and tablets (iPhone, iPad, Android), the plugin uses Razorpay's **redirect mode** instead of a pop-up. The customer goes to Razorpay's payment page and comes back to your

store through a signed return link. This avoids the blank or blocked bank and 3-D Secure pop-ups common on iOS Safari, and the customer stays logged in to the shop.

CASSIOPEIA

You are here: [Home](#) / Payment



Payment Method

☒ Razorpay (UPI, cards, netbanking)

Next

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[JoomShopping Download & Support](#)

Main Menu



[Home](#)

Login Form



Hi Asha Test,

Log out

UPI

UPI payments are often approved in another app (Google Pay, PhonePe, Paytm, BHIM...). If the customer approves the payment but doesn't come back to the browser, the `payment.captured / order.paid` webhook still confirms the order. That's one of the main reasons to set up webhooks.

Messages your customers may see

Message	Meaning
Razorpay is not configured. Please contact the store.	The keys for the current mode are missing.
Razorpay does not accept payments in this currency on this store.	The cart currency isn't in Accepted currencies .
We could not start the Razorpay payment...	Razorpay refused to create the order, usually because of wrong keys or a network problem.
We could not verify your payment. If money was taken, it will be confirmed shortly or refunded by Razorpay.	The browser's confirmation failed the check. A webhook confirms the order if the payment was real. Razorpay automatically refunds payments it never captures.
Your payment is being confirmed by Razorpay.	The payment is authorised but not yet captured. It updates automatically.

Order statuses and refunds

Order statuses

Event	Order status
Order placed, waiting for payment	JoomShopping's pending/new status (Order Status for Pending Payments)
Payment verified (browser return or <code>payment.captured / order.paid</code> webhook)	Your paid status setting
Payment failed (<code>payment.failed</code>)	Your failed status setting
Fully refunded	Your refunded status setting
Partly refunded	Status doesn't change; the refund is added to the order history

Refunds

Open the order under **Components → JoomShopping → Orders**. Orders paid with Razorpay show a Razorpay panel with the payment ID, amount paid and amount refunded so far.

- **Full refund:** leave the amount empty and click **Refund via Razorpay**.
- **Partial refund:** type the amount and click **Refund via Razorpay**.

Each refund is written to the order history. After a full refund the order moves to your **Refunded status**. Amounts above what's left are refused.

Automatic full refund by status: with **Full refund when order status is set to the refunded status** set to Yes, changing the order to the **Refunded status** refunds the full remaining amount in Razorpay. You get a message with the result.

Refunds made in the Razorpay Dashboard are recorded through the `refund.processed` webhook. The panel and the automatic refund are provided by the **Razorpay - JoomShopping (admin)** plugin, so keep it enabled.

Razorpay returns the money to the customer's original payment method. UPI refunds usually arrive within minutes to a few days; cards and netbanking take 5–7 working days, according to Razorpay. Razorpay doesn't return its fee on refunded payments.

J2Commerce

Full guide: [Razorpay - J2Commerce](#)

Configure the payment method in J2Commerce

1. Go to **Components → J2Commerce → Payment methods** (or **System → Plugins** and search for Razorpay).
2. Open **Razorpay - J2Commerce**. Make sure **Status** is Enabled. The installer enables it automatically when J2Commerce is installed.
3. Fill in the settings below and click **Save & Close**.

Joomla!

Toggle Menu

Home Dashboard

Content

Menus

Components

Users

System

Help

Payment Methods

6.1.4

J2Commerce

3

Post Installation Messages

JX Payments Test

User Menu

Actions

Install Payment Method

Options

Help

Good evening Admin! You have ₹12,998.00 in sales today and 12 guests currently visiting your site.

J2Commerce

Dashboard

Catalogue

Sales

Localisation

Design

Setup

Analytics

Apps

Search Payment Methods

Filter Options

Clear

Payment Method - Ascending

20

5/5 Columns

	Status	Payment Method	Version	ID
☐		Bank Transfer Accept payments via bank transfer or wire transfer with manual confirmation	6.6.5.1	357
☐		Cash on Delivery Accept cash on delivery payments with J2Commerce. Customers pay when the order is delivered.	6.6.5.1	355
☐		Money Order Payment Accept payments via money order or check. Customers receive payment instructions after placing their order.	6.6.5.1	356
☐		PayPal Accept PayPal payments using Smart Payment Buttons with REST API v2.	6.6.5.1	358
☐		Razorpay - J2Commerce Razorpay Standard Checkout for J2Commerce 6 by JoomlaX. Refunds run from the J2Commerce order screen (Refund payment).	1.0.7	403

1 - 5 / 5 items

i

Need Help?

Learn how to configure payment methods and troubleshoot common issues.

Get Support

Documentation

card

Add Payment Methods

Install payment gateway plugins to accept credit cards, PayPal, Stripe, and more.

Browse Payment Plugins

J2Commerce, LLC

Copyright © 2024 - 2026

Version: 6.6.5.1

f

g

104

Settings

Plugins: Razorpay - J2Commerce

6.1.4

JX Payments Test

Save

Save & Close

Close

Help

Plugin

Razorpay - J2Commerce

j2commerce / payment_razorpaycheckout

Razorpay Standard Checkout for J2Commerce 6 by JoomlaX. Refunds run from the J2Commerce order screen (Refund payment).

Display name

Razorpay (UPI, cards, netbanking)

Mode

Test (sandbox)

Test Key ID

rzp_test_XXXXXXXXXXXX

Test Key Secret

.....

Test Webhook Secret

.....

Webhook URL

Webhook URL

https://YOUR-SITE/index.php?option=com_ajax&group=j2commerce&plugin=payment_razorpaycheckout&format=raw -- events payment.captured, payment.failed, refund.processed.

Accepted currencies (INR always; add e.g. USD,EUR if international payments are enabled)

INR

Name shown in Razorpay window

My India Store

Razorpay window colour

#1819ed

Open Razorpay window automatically

No

Status when paid

Confirmed

Status when payment fails

Failed

Status after full refund

- Automatic: the Refunded status if the shop has one -

Message after payment

Status

Enabled

Access

Public

Ordering

Razorpay - J2Commerce

Plugin Type

j2commerce

Plugin File

payment_razorpaycheckout

Note

The screenshot uses dummy keys (`rzp_test_XXXXXXXXXXXX`). Never share screenshots that show your real keys.

Setting	What it does
Display name	The name customers see at checkout. Default: Razorpay (UPI, cards, netbanking).
Mode	Test (sandbox) or Live. Only the keys for the selected mode are used. Default: Test. The screen only shows the fields for the selected mode.
Test Key ID	Your <code>rzp_test_...</code> Key ID.
Test Key Secret	The secret shown when you generated the test key.

Setting	What it does
Test Webhook Secret	The secret you typed when creating the test-mode webhook in Razorpay (see Webhooks).
Live Key ID	Your rzp_live_... Key ID.
Live Key Secret	The live key secret.
Live Webhook Secret	The secret of the live-mode webhook.
Webhook URL	Shows the webhook URL format and events. Replace YOUR-SITE with your domain.
Accepted currencies	Comma-separated currency codes. INR is always accepted. Add others (e.g. USD, EUR, GBP) only if International Payments is enabled on your Razorpay account. If the cart currency isn't in this list, Razorpay isn't offered at checkout. Default: INR.
Name shown in Razorpay window	Your store name as shown at the top of the Razorpay payment window. Leave empty to use Razorpay's default.
Razorpay window colour	The accent colour of the Razorpay window, as a hex code. Default: #1819ED.
Open Razorpay window automatically	Yes (default): the Razorpay window opens as soon as the payment page loads. No: the customer sees a Pay now with Razorpay button and clicks it.
Status when paid	Default: Confirmed.
Status when payment fails	Default: Failed.
Status after full refund	Automatic (default): uses J2Commerce's Refunded status if your shop has one. Keep current status: the status doesn't change. Or pick any status.
Message after payment	Optional text shown to the customer on the thank-you page. If empty: Thank you. Your Razorpay payment was received.

Webhooks

Webhooks let Razorpay tell your store directly that a payment was captured, failed or refunded. Without them, an order is confirmed only when the customer's browser comes back to your site. With them, the order is updated even if the customer closes the tab, loses the connection, or approves a UPI request minutes later. Webhooks are also how refunds made in the Razorpay Dashboard reach J2Commerce.

Razorpay requires a verified domain for webhooks. Razorpay only lets you add webhooks for a website domain that's verified on your Razorpay account (Dashboard → Account & Settings → Business website details). Until then, payments still work and are confirmed when the customer returns to your site, but closed-browser recovery and dashboard refunds won't sync. Webhooks also can't reach `localhost` or a staging site behind a password.

Webhook URL for J2Commerce

```
https://YOUR-SITE/index.php?
option=com_ajax&group=j2commerce&plugin=payment_razorpaycheckout&format=raw
```

Replace YOUR-SITE with your domain, including any sub-folder Joomla is installed in, e.g. `https://www.example.in/shop`.

Add the webhook in Razorpay

1. Log in to the Razorpay Dashboard and select **Test Mode** or **Live Mode** at the top. Webhooks are separate for each mode, so add one in each.
2. Go to **Account & Settings → Webhooks** (on older dashboards, **Settings → Webhooks**) and click **Add New Webhook**.
3. **Webhook URL:** paste the URL above.
4. **Secret:** type a long random string, and keep a copy of it.
5. **Alert email:** your email, so Razorpay can warn you if the webhook keeps failing.
6. **Active events:** tick these four:
 7. `payment.captured`
 8. `payment.failed`
 9. `order.paid`
 10. `refund.processed`
11. Click **Create Webhook**.
12. In J2Commerce, paste the same secret into **Test Webhook Secret** (for the test-mode webhook) or **Live Webhook Secret** (for the live one), and save.

The help text on the settings screen lists three events. `order.paid` is also supported and harmless to tick: it's treated the same as `payment.captured`, and duplicates are ignored.

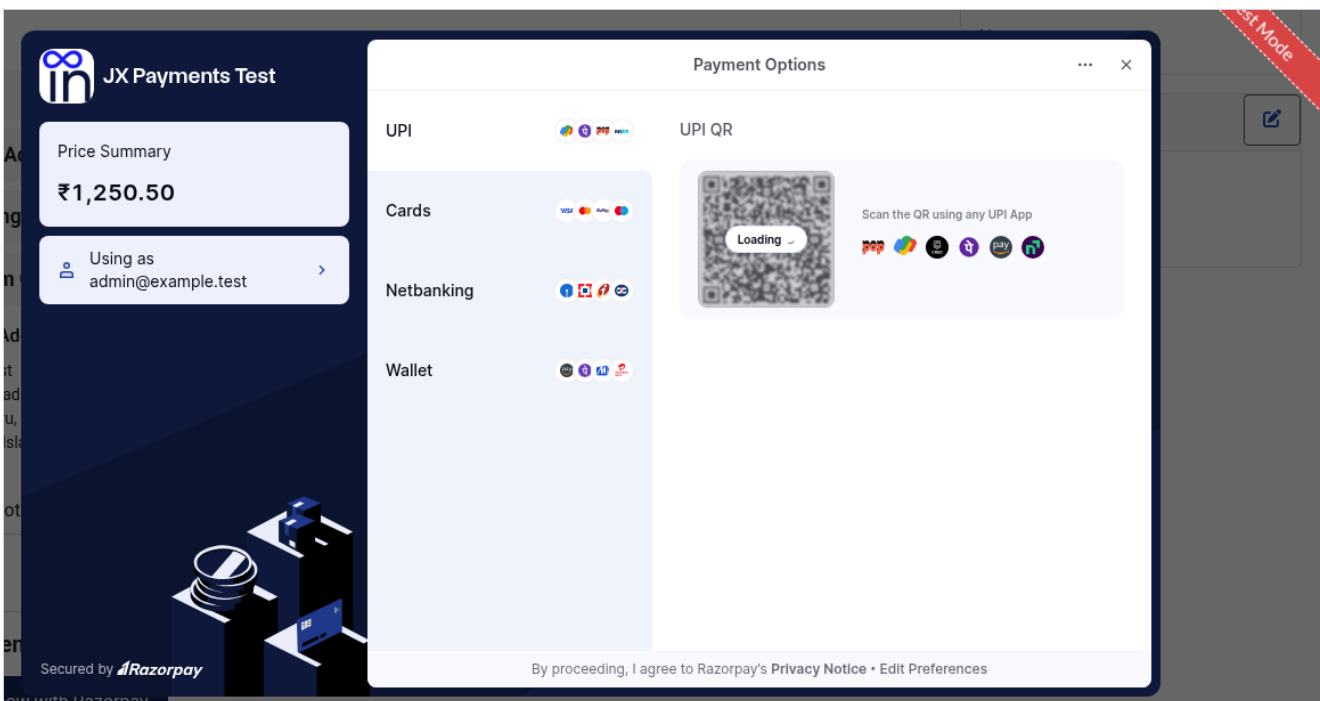
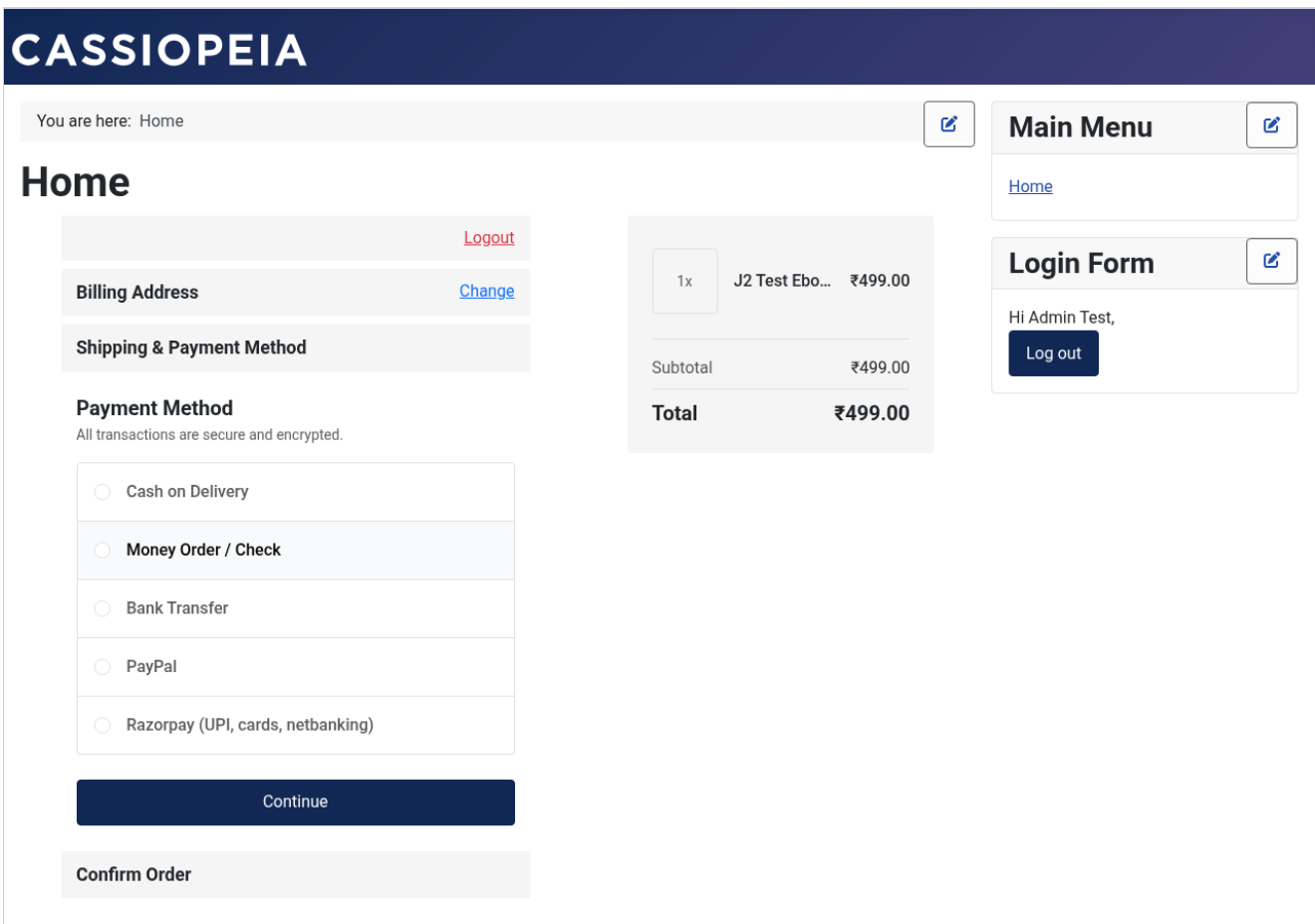
How the plugin handles webhooks: each request's X-Razorpay-Signature is checked against your webhook secret. Requests with a missing or wrong signature get HTTP 400 and are logged as Webhook rejected. Each event is applied only once, so retries from Razorpay can't change an order twice. Events meant for a different shop on the same site (for example a JoomShopping payment reaching the Phoca Cart URL) are ignored.

The customer checkout experience

Desktop

1. The customer chooses **Razorpay (UPI, cards, netbanking)** at the payment step and places the order.
2. The order is created in J2Commerce with your pending status, and the Razorpay window opens. If **Open Razorpay window automatically** is No, the customer clicks **Pay now with Razorpay**.
3. The customer pays by UPI (scanning the QR code or entering a UPI ID), card, netbanking or wallet.
4. Your server verifies the payment and the customer lands on J2Commerce's thank-you page. The order now has your paid status.

If the customer closes the window, they see Payment window closed. Click Pay now to try again. and can try again or cancel.



Mobile

On phones and tablets (iPhone, iPad, Android), the plugin uses Razorpay's **redirect mode** instead of a pop-up. The customer goes to Razorpay's payment page and comes back to your

store through a signed return link. This avoids the blank or blocked bank and 3-D Secure pop-ups common on iOS Safari, and the customer stays logged in to the shop.

CASSIOPEIA

You are here: Home



Home

 Show order summary 

₹998.00

Logout

Billing Address

Change

Shipping & Payment Method

Payment Method

All transactions are secure and encrypted.

☐ Cash on Delivery

☐ Money Order / Check

☐ Bank Transfer

UPI

UPI payments are often approved in another app (Google Pay, PhonePe, Paytm, BHIM...). If the customer approves the payment but doesn't come back to the browser, the `payment.captured / order.paid` webhook still confirms the order. That's one of the main reasons to set up webhooks.

Messages your customers may see

Message	Meaning
Razorpay is not configured. Please contact the store.	The keys for the current mode are missing.
Razorpay does not accept payments in this currency on this store.	The cart currency isn't in Accepted currencies .
We could not start the Razorpay payment...	Razorpay refused to create the order, usually because of wrong keys or a network problem.
We could not verify your payment. If money was taken, it will be confirmed shortly or refunded by Razorpay.	The browser's confirmation failed the check. A webhook confirms the order if the payment was real. Razorpay automatically refunds payments it never captures.
Your payment is being confirmed by Razorpay.	The payment is authorised but not yet captured. It updates automatically.

Order statuses and refunds

Order statuses

Event	Order status
Order placed, waiting for payment	J2Commerce's pending/new status
Payment verified (browser return or <code>payment.captured / order.paid</code> webhook)	Your paid status setting
Payment failed (<code>payment.failed</code>)	Your failed status setting
Fully refunded	Your refunded status setting
Partly refunded	Status doesn't change; the refund is added to the order history

Refunds

Refunds use J2Commerce's own **Refund payment** action on the order screen (**Components → J2Commerce → Orders → open the order**).

- Refund the full amount, or enter a smaller amount for a **partial refund**. An amount equal to or above what's left is treated as a full refund of the remainder.
- Each refund is written to the J2Commerce payment ledger and the order history, with the Razorpay refund ID.
- After a **full** refund, the order moves to the status in **Status after full refund**.

The Refunded status. A fresh J2Commerce install has no Refunded order status. With the default Automatic setting, the plugin looks for an enabled status named Refunded (or J2Commerce's refunded language key, or a status of type "refunded"). If it finds none, the order keeps its current status. To use it: 1. Go to **J2Commerce → Settings → Order statuses** (in the Localisation/Settings area of your J2Commerce version) and click **New**. 2. Name it **Refunded**, choose a label colour, set it to enabled and save. 3. Leave **Status after full refund** on Automatic, or pick Refunded directly.

Refunds made in the Razorpay Dashboard are recorded through the `refund.processed` webhook, which also changes the status after a full refund.

Razorpay returns the money to the customer's original payment method. UPI refunds usually arrive within minutes to a few days; cards and netbanking take 5-7 working days, according to Razorpay. Razorpay doesn't return its fee on refunded payments.

Test mode and live mode

	Test mode	Live mode
Keys	rzp_test_...	rzp_live_...
Money	None; payments are simulated	Real payments
Webhook	Created in the Dashboard under Test Mode , with its own secret	Created under Live Mode , with its own secret
Admin	Payments show a yellow TEST badge on the order	No badge

Testing your store: 1. Set **Mode** to Test (sandbox), enter your test keys and save. 2. Place an order on your store and pay with Razorpay's test methods: in test mode, UPI and netbanking show a Success / Failure choice, and Razorpay publishes test card numbers in its documentation. 3. Check that the order moves to your paid status, and try a refund.

Going live: 1. Finish Razorpay activation and generate live keys. 2. Enter the **Live Key ID**, **Live Key Secret** and (after creating the live webhook) **Live Webhook Secret**. 3. Set **Mode** to Live and save. 4. Make one small real payment, check the order, then refund it.

Test and live keys are stored separately, so you can switch back to test mode at any time without retyping anything. Test-mode orders can't be confirmed by live webhooks, and live-mode orders can't be confirmed by test webhooks.

Uninstalling

Go to **System → Manage → Extensions**, search for razorpay, select the package **Razorpay - All Shops Bundle** and click **Uninstall**.

What happens: - The Razorpay payment method(s) in every shop are **unpublished**, so customers can't pick a payment method that no longer works. - The payment records tables `#__razorpaycheckout_transactions` and `#__razorpaycheckout_events` are **kept on purpose**, together with the payment method's settings in every shop. Your history of Razorpay payment IDs and refunds stays available for accounting, and reinstalling picks up where you left off. - If you reinstall, methods the uninstall unpublished are published again. Methods you had unpublished yourself

stay unpublished. - If another JoomlaX Razorpay product is still installed, the shared library and relay plugin stay.

To remove everything for good, drop those two tables from the database after uninstalling (back up first). Also delete the webhook in the Razorpay Dashboard.

Troubleshooting and FAQ

Where is the log file? `administrator/logs/razorpaycheckout_razorpay_<shop>.php` (one file per shop). Errors and rejected webhooks are always logged. Keys, secrets and card numbers are redacted automatically, so you can share log extracts with support.

Razorpay doesn't appear at checkout. - Check the method is published, and that its access level and customer group (or restrictions) allow the customer. - The cart currency must be in **Accepted currencies**. A store in USD or EUR with only INR in that list won't show Razorpay.

"Razorpay is not configured. Please contact the store." The key fields for the current **Mode** are empty. Check that you entered test keys while in Test mode, or live keys while in Live mode.

"We could not start the Razorpay payment..." Usually a wrong Key ID or Key Secret, a test key used in Live mode (or the other way round), or a server that can't reach `api.razorpay.com` over HTTPS. Look in the log.

The customer paid, but the order still shows pending. The customer probably closed the browser before returning, and there's no webhook. Set up the webhook. For now, check the payment in the Razorpay Dashboard. If it's captured, the next webhook delivery will update the order, or you can update the status by hand.

The webhook shows failures in the Razorpay Dashboard. - 400 / "Invalid webhook signature": the secret in Razorpay doesn't match the Webhook Secret for that mode in your shops. Retype both. - **404 or an HTML page:** wrong URL. Copy it again from this guide. Make sure the site isn't in Joomla's offline mode or behind password protection, and that no security extension or firewall blocks POST requests from Razorpay. - Razorpay retries failed webhooks for 24 hours, then may disable the webhook. Fix the problem and switch it back on.

I can't add a webhook. Razorpay says the domain isn't verified. Razorpay only allows webhooks for a verified business website. Add and verify your domain in the Razorpay Dashboard first. Until then, payments are confirmed when the customer returns to your site.

Can customers pay in USD or other currencies? Only if Razorpay has enabled International Payments on your account. Then add the currency codes to **Accepted currencies**.

Is there a fee for using the plugin on each payment? No. JoomlaX charges nothing per transaction. Razorpay charges its standard fees.

Does it support recurring payments or subscriptions? Not in version 1.0.7.

Does it need Joomla's backward-compatibility plugin? No. It's native Joomla 4.4, 5 or 6 code.

Can I use it on more than one shop on the same site? Yes. Install each shop's product, or the All Shops Bundle. Each shop has its own webhook URL, and events are routed to the right shop.

Security notes

- **Nothing is trusted from the browser.** When a customer returns from Razorpay, the plugin checks Razorpay's HMAC-SHA256 signature with your Key Secret, and checks that the amount and currency match the order. Only then is the order marked paid. A tampered or replayed confirmation is rejected.
- **Amounts are exact.** Prices are converted to paise with exact decimal arithmetic (₹1,250.50 → 125050 paise), with no rounding errors.
- **Webhooks are signed.** Each webhook must carry a valid X-Razorpay-Signature made with your webhook secret. Each event ID is used once, so replays can't change an order twice, and events for another shop's orders are ignored.
- **Your keys stay on your server.** The Key Secret and webhook secrets are never sent to the browser or shown on the storefront. Only the public Key ID is.
- **Logs are redacted.** Keys, secrets, signatures and card numbers are masked in the log files.
- **Signed return link.** The mobile redirect return link is signed with your site secret, so it can't be used as an open redirect or to inject data.
- **Admin refunds are protected.** Refund actions need a logged-in administrator with edit rights in the shop, plus Joomla's form token.
- **Good practice:** use HTTPS, keep Joomla, your shop and this plugin updated, limit who can open the payment settings, and regenerate your keys in Razorpay if you think they've leaked.
- **Privacy:** the plugin sends Razorpay the order amount, currency, order number and, where available, the customer's name, email and phone number (to pre-fill the checkout). It doesn't contact JoomlaX servers, except for Joomla's normal update check.

Version and support

- Version 1.0.7, 17 October 2026. Customers of the former JoomlaX Razorpay package receive this bundle as their update.
- Support: through your joomlax.com account.